



NEW ZEALAND
IMMIGRATION

Immigration Factsheets

Entry at the border

August 2018

REFUSED ENTRY

- There are certain conditions that all temporary visitors to New Zealand must meet in order to be eligible for entry. The onus is on the visitor to satisfy Immigration New Zealand (INZ) that they meet all of the entry requirements at the time they travel to New Zealand:
 - To hold a genuine and valid passport;
 - To be of good character, including a personal history that shows they are a law-abiding citizen;
 - To be of good health;
 - To have sufficient funds to support their stay in New Zealand - namely at least \$1,000 per month for maintenance and accommodation, or \$400 per month if the accommodation has been prepaid;
 - To have a genuine, bona fide and credible reason for visiting New Zealand;
 - INZ must believe that the person will abide by the conditions of any visa granted to them, including not undertaking work while in New Zealand (this includes any activity undertaken for gain or reward);
 - INZ must believe that the person is genuinely intending to depart New Zealand at the end of their stay;
 - Evidence of means to leave New Zealand (which can include actual travel tickets).
- The table below shows the number of people refused entry when they arrived at the New Zealand border, over the past five financial years.

Refused entry	2013/14	2014/15	2015/16	2016/17	2017/18
Plane	1,026	1,345	1,366	1,199	1,200
Sea	0	0	5	8	1
Total	1,026	1,345	1,371	1,207	1,201

- The main reasons people are refused entry include:
 - Not being considered to be genuine (bona fide) temporary entrants (e.g. likely to breach the conditions of any visa granted or remain in New Zealand unlawfully)
 - Not meeting character requirements for the grant of a visa (normally by not declaring serious criminal convictions, deportation or exclusion from a foreign country on arrival).



DENIED BOARDING

- When passengers check in overseas the Immigration New Zealand’s Advance Passenger Processing (APP) system validates their entitlement to travel to or through New Zealand. Passenger information entered into airlines’ systems is screened against Immigration New Zealand’s database at time of check in. The airline receives a boarding directive – ‘OK to Board/Board with Outward Ticket’ or ‘Do Not Board’ – for that passenger.
- Immigration Border Officers may also intervene where a passenger is identified as being a possible risk by the Risk Targeting Programme (RTP) team based at Auckland International airport. The RTP team profiles and identifies risk passengers by analysing information through the airline reservation system as people start checking in for their flights. This advance information enables early intervention with high-risk passengers. When a risk passenger is identified, the Risk Targeting team contacts the Airline Liaison Officer if there is one at that location, or airline ground staff, to intercept the passenger.
- The travel document will be examined, and the passenger interviewed. This may include a telephone interview of the passenger by the Risk Targeting team. Those found not to be [bona fide, or genuine](#), passengers will not be allowed to board their flight.
- The table below shows the number of people denied boarding over the past five financial years.

Denied boarding	2013/14	2014/15	2015/16	2016/17	2017/18
Advance Passenger Processing (APP)	1,520	1,737	2,055	2,762	2,530
Risk Targeting Programme (RTP)	223	543	875	816	848
Total	1,743	2,280	2,930	3,578	3,378

- The main reasons people are denied boarding include:
 - An alert being recorded against their name/passport number
 - The passenger requiring a visa to travel to New Zealand but not holding one or the visa has expired or been used
 - The passport presented is recorded as being lost/stolen/invalidated or the passenger’s identity is in serious doubt
 - The passenger is unable to meet entry requirements for New Zealand
 - New Zealand citizens are denied boarding on flights to New Zealand due to attempting to travel with expired, invalidated or no passports.