

VISA PAK ISSUE 590 — 9 AUGUST 2024

NEW STREAMLINED PROCESS RELATED TO FALSE MISLEADING OR WITHHELD INFORMATION

Changes to immigration and operational instructions related to visa applications containing false, misleading and withheld information took effect on 25 September 2023.

The related SOPs to support the changes are found here:

[Character](#) → [Consider false, misleading, or withheld information](#) or

[Assess and Decide \(General\)](#) → [Consider false, misleading, or withheld information](#)

These have been updated to include a new streamlined process to approve a temporary entry visa application without conducting a PPI or verification step with respect to the false information issue, in limited cases.

Approval letter inserts and assessment templates

Letter inserts for approval letters and eVisas, where the streamlined approval process has been used, have been added to the 'Letter Insert Bank' at rows 18 and 19. The Letter Insert Bank can be accessed through the SOP: [\(1\) Consider false, misleading, or withheld information in current visa application \(not associated to an Expression of Interest \(EOI\) containing false information\)](#).

Shortened assessment templates have also been uploaded to AMS-TLS. They are:

- V586a – False and Misleading Assessment Temporary Entry Approval Without PPI
- V316d – Character and Waiver Assessment Temporary Entry Approval Without PPI

These templates are not yet available in ADEPT. In the meantime, ADEPT users will need to copy and paste the AMS-TLS templates above into the ADEPT templates, and upload the completed assessment template as a document (classification set as internal) for any particular application undergoing this process. Refer to [2.13 of the ADEPT user guide](#).

Further details about the process are found in false/misleading SOPs (1) and (2) (see 'Revised SOPs' below) and in a guidance document which is accessible from these SOPs.

Revised SOPs

The below SOPs have been revised to reflect the changes noted above and have been published in the GloPro:



NEW ZEALAND
IMMIGRATION

- (1) Consider false, misleading, or withheld information in current visa application (not associated to an Expression of Interest (EOI) containing false information)
- (2) Consider false, misleading, or withheld information in a previous visa application or un-associated Expression of Interest (EOI)