

VISA PAK ISSUE 538 — 03 FEBRUARY 2023

VISA HOLDERS AFFECTED BY FLIGHT CANCELLATIONS DUE TO AUCKLAND WEATHER AND FLOODING

A number of international flights were cancelled due to the recent flooding and closure of Auckland Airport. This may have impacted people who were planning to leave New Zealand due to their visa expiring, as well as people who were planning to travel to New Zealand due to their travel conditions expiring.

Affected people should contact Immigration New Zealand (INZ) urgently to discuss their situation.

Please use the following approach when determining a visa application, a s61 request, or dealing with attempts by affected individuals to travel on a rebooked flight:

- consider all such requests on a case-by-case basis
- use common sense and apply a sympathetic approach to requests from affected people
- use the discretion available in instructions where you judge this is appropriate
- ensure AMS or ADEPT notes clearly detail the rationale for the decision