

VISA PAK ISSUE 482 — 09 SEPTEMBER 2021

VARIATION OF CONDITIONS ELECTRONIC FORM

The alert level 3 and 4 restrictions put in place since 17 August 2021 have impacted Immigration New Zealand's (INZ) ability to process Variation of Condition (VOC) applications submitted using the paper form (INZ 1020) due to restricted access to INZ offices. There has also been difficulty for clients who intend to lodge applications.

On 3 September 2021 an online VOC form went live which allows those who hold work visas and who are in New Zealand to make a VOC application electronically. A link to the online form can be found on the INZ website: [Changing the conditions of a work visa | Immigration New Zealand](#)

The following options are available to applicants who have already submitted a paper-based VOC application to vary the conditions of their work visa:

- Applicants who submitted a paper VOC application but did not receive an email to acknowledge its acceptance can submit a new online application. No fee will be applied to the original paper application, and the original application will be returned to the client once INZ staff can access the office.
- Applicants who had submitted a paper VOC application who received an acknowledgment email that their application had been accepted for processing and fees taken, will have their applications prioritised once staff have access to INZ offices.

These applicants also have the option to submit an online VOC application and may request a refund on the unprocessed paper application in the usual way: [Customer Refund Request Form \(INZ 1183\) \(immigration.govt.nz\)](#)

If a VOC application has been submitted and there are reasonable ground to process it with priority, applicants can use the Employment Visa Escalations process to request prioritisation [Employment Visa Escalations \(EVE\) | Immigration New Zealand](#)