

VISA PAK ISSUE 414 — 30 AUGUST 2019

VAC EMAIL ADDRESSES AND VAC RESCAN REPORT

VAC Email Addresses

Each Visa Application Centre (VAC) now has a standard email mailbox set up to receive queries from INZ. This means INZ no longer needs to keep up with the many staff movements at each VAC and can now send emails to the specific VAC mailbox for response. However, depending on the location and the relationships INZ staff have built with VAC staff over the years, this doesn't preclude INZ staff from continuing to email VAC staff directly. This merely provides another avenue to communicate with VACs, without needing to remember whether the VAC staff member is still there or has moved on. A list of the email addresses is set out in the attached document ('NZ VAC Email Addresses').

VAC Digital Rescan Report

This report is sent daily to VACs notifying them if INZ requires an application (or part of) rescanned due to it being missed during the original scan. Currently the Commercial Relationships Team (CRT) is copied into these daily reports. Now that VAC Digital has been in use for quite some time and INZ has seen significant improvements in the quality of VAC scanning, the CRT no longer needs to be copied into these daily reports and can be removed from the recipient list. However, the CRT remains available to receive escalations and queries from INZ offices about VAC Digital scanning.

Countries of Operation	VAC Locations	Generic Email address
VFS Locations		
China	Beijing	NZVAC_Beijing@vfsglobal.com
	Chengdu	NZVAC_Chengdu@vfsglobal.com
	Shanghai	NZVAC_Shanghai@vfsglobal.com
	Guangzhou	NZVAC_Guangzhou@vfsglobal.com
	Hongkong	NZVAC_Hongkong@vfsglobal.com
Indonesia	Bali	NZVAC_Bali@vfsglobal.com
	Jakarta	NZVAC_Jakarta@vfsglobal.com
Iran	Tehran	NZVAC_Tehran@vfsglobal.com
Japan	Tokyo	NZVAC_Tokyo@vfsglobal.com
Pakistan	Karachi	NZVAC_Karachi@vfsglobal.com
Philippines	Manila	NZVAC_Manila@vfsglobal.com
	Cebu	NZVAC_Cebu@vfsglobal.com
Russia	Moscow	NZVAC_Moscow@vfsglobal.com

Singapore	Singapore	NZVAC_Singapore@vfsglobal.com
South Africa	Pretoria	NZVAC_Pretoria@vfsglobal.com
South Korea	Seoul	NZVAC_Seoul@vfsglobal.com
Taiwan	Taipei	NZVAC_Taipei@vfsglobal.com
Turkey	Ankara	NZVAC_Ankara@vfsglobal.com
UAE	Dubai	NZVAC_Dubai@vfsglobal.com
Kiev	Ukraine	NZVAC_Kiev@vfsglobal.com
Vietnam	Ho Chi Minh	NZVAC_HCMC@vfsglobal.com
Australia	Sydney	NZVAC_Sydney@vfsglobal.com
Fiji	Suva	NZVAC_Fiji@vfsglobal.com
	Lautoka	NZVAC_Lautoka@vfsglobal.com
Papua New Guinea	Port Moresby	NZVAC_PortMoresby@vfsglobal.com
Kiribati	Tarawa	NZVAC_Tarawa@vfsglobal.com
Nauru	Nauru	NZVAC_Nauru@vfsglobal.com
Vanuatu	Port Vila	NZVAC_PortVila@vfsglobal.com
Solomon	Honiara	NZVAC_Honiara@vfsglobal.com
New Caledonia	Noumea	NZVAC_Noumea@vfsglobal.com
India	Ahmedabad	NZVAC_Ahmedabad@vfsglobal.com
	Bangalore	NZVAC_Bangalore@vfsglobal.com
	Chandigarh	NZVAC_Chandigarh@vfsglobal.com
	Chennai	NZVAC_Chennai@vfsglobal.com
	Cochin	NZVAC_Cochin@vfsglobal.com
	Delhi	NZVAC_Delhi@vfsglobal.com
	Hyderabad	NZVAC_Hyderabad@vfsglobal.com
	Kolkata	NZVAC_Kolkata@vfsglobal.com
Mumbai	NZVAC_Mumbai@vfsglobal.com	
UK	London	NZVAC_London@vfsglobal.com
USA	Washington DC	NZVAC_WashingtonDC@vfsglobal.com
Thailand	Bangkok	NZVAC_Bangkok@vfsglobal.com
Sri Lanka	Colombo	NZVAC_Colombo@vfsglobal.com