

VISA PAK ISSUE 454 — 27 NOVEMBER 2020

INFORMATION REQUEST AND PPI RESPONSE DATES DURING THE CHRISTMAS AND NEW YEAR PERIOD

Heads of Operations have agreed that the information request and Potentially Prejudicial Information (PPI) process during the Christmas/New Year period will be as follows:

On and/or after Monday 7 December 2020, any information request or PPI issued should have a response date that reflects 20 working days. This will allow Licensed Immigration Advisers and Immigration Lawyers sufficient time during the holiday period to respond. Should other circumstances prevent an adviser or lawyer from responding, such that they require an extension, the usual process of requesting an extension will apply.

The public holidays for the 2020-2021 Christmas/New Year period are:

- 25 December – Christmas Day
- 28 December – Boxing Day as it falls on a Saturday
- 1 January – New Year's Day
- 4 January – Day after New Year's Day as it falls on a Saturday

For example, a PPI letter issued on 9 December 2020 will have a response date of 12 January 2021.

Normal response timeframes will resume from Monday 11 January 2021.