

VISA PAK ISSUE 478 — 20 AUGUST 2021

ALERT LEVEL CHANGES AND RESPONSE TIMEFRAMES - UPDATE

Previous advice in Issue 466 provides guidance around due dates for Potentially Prejudicial Information (PPI) letters as well as general requests for information in light of New Zealand's changing Alert Levels.

As we have now moved alerts levels, the advice contained in Visapak 466 should be followed.

Visapak 466 outlines that 'if no request is received to extend a deadline [to a PPI letter or information request] that occurs during an alert level 3 or 4, then processing can continue as is standard practice'.

For the next week, it would be prudent to contact the applicant if you've not heard from them by any deadline as the rapid shift in alert levels may mean they are not currently able to respond to you.

Further, **do not decline any applications for those onshore until further advice is received**— as the reconsideration process is paper, it may be difficult for an applicant to be able to submit a reconsideration request at this time.