

VISA PAK ISSUE 438 — 19 JUNE 2020

PPI LETTERS AND REQUEST FOR INFORMATION (RFI) RETURN TO BUSINESS AS USUAL

This item updates and replaces the advice relating to due dates on Potentially Prejudicial Information (PPI) letters issued prior to New Zealand entering Alert Level 4 lockdown, those issued from 14 May 2020 and request for information (RFI), as provided in Visa Pak issue 436.

The previous item advised that for applications where a PPI letter was sent prior to 25 March 2020, the due date would be extended until Friday 12 June 2020; For applications where a PPI is sent on or after the commencement of Level 2 (i.e. 14 May 2020), the applicant would be given 4 weeks to respond, and lastly, applicants would be given a minimum of 10 working days to respond to a RFI.

This approach has now been revised in response to New Zealand's move to Alert Level 1 as of midnight 8 June 2020. As most business operations have returned to normal, it has been agreed that RFI and PPI process will also revert to Business as Usual. As of Monday 22 June 2020, Immigration New Zealand (INZ) offices should follow standard processing timeframes as outlined in the Global Processing Manual. Some of the key timeframes are as follows:

Information Request:	Timeframe
Any mandatory lodgements (if not RFLing application)	3 working days
Information request (such as IRD summary of earnings, payslips, relationship evidence etc.)	5 working days
Response to PPI letter (temporary entry)	5 working days
Response to PPI letter (residence or Entrepreneur categories)	10 working says
Response to PPI letter (Skilled Migrant category)	10 working days
Response to PPI letter (investor categories)	15 working days
Response to PPI letter (refugee family support category)	20 working days
Skills match report	10 working days
Evidence for talent residence and entrepreneur categories	10 working days
Evidence for investor categories	15 working days
Medical tests or evidence of medical appointments	10 working days

Case officers should also be mindful of applicants' individual circumstances and should consider any request for an extension to a due date on its merits.