

VISA PAK ISSUE 483 — 17 SEPTEMBER 2021

## **RECONSIDERATION REQUESTS**

This item provides information regarding how reconsideration requests from eligible applicants are to be treated while regions of New Zealand remain at Alert Levels 3 and 4. Offices may proceed in declining applications which do not meet Instructions.

### Reconsideration Requests

Applications for a reconsideration were previously a paper based process forwarded to NADO. Alert level restrictions in Auckland have impacted INZs ability to accept reconsiderations. Therefore an interim reconsideration process has now been set up. Reconsideration requests are currently being directed to the Immigration Contact Centre and through NADO via email. This process will be re-visited when a more permanent solution becomes available. As an avenue for reconsideration of all declined temporary entry decision is now available, offices may now proceed to decline applications as per normal process, ensuring the below wording is inserted in the decline letter:

You may be able to request reconsideration of this decision. To do so, you must meet all of the following criteria:

- Be lawfully in New Zealand
- Submit a copy of your passport or certificate of identity
- Pay the reconsideration application fee
- Make the request no later than 14 days after the date you received notice of our decision to decline your application.

An interim reconsideration process has been set up for all regions of New Zealand regardless of Alert Levels. Please contact the Immigration Contact Centre if you want to request a reconsideration of this decision.