

VISA PAK ISSUE 500 — 14 MARCH 2022

## **2021 RESIDENT VISA APPLICATIONS – ACCEPTABLE SUBMISSION CHANNELS**

The 2021 Resident Visa (2021RV) Category opened for Phase 1 applicants on 1 December 2021 and is now open for all other applicants (from 1 March) until 31 July 2022.

### **Acceptable submission channels**

The 2021 RV applications can be made online by all applicants, except those:

- who are applying as a Dependent Child Aged 25 or Older; or
- who are unable to make an online application due to eligibility screening questions, which prevent them from using the online application.

### **2021 Resident Visa application for a Dependent Child Aged 25 or Older**

A paper form (INZ1275) is available for applicants who are applying for the 2021 RV as a Dependent Child aged 25 or older.

This form is available on the [INZ website](#) and may be submitted through a paper channel or attached to a parents online 2021 RV application.

Details of how these applications can be received are provided in the SOP: *Receiving a 2021 Resident Visa Application for a Dependent Child Aged 25 Years or Older*.

### **2021 Resident Visa applicants unable to submit an online application**

A paper form (INZ1365) has been approved for use by applicants who are unable to make an online application, due to eligibility screening questions which prevent them from using an online application form.

This paper form is available as an alternative to the online form for a temporary period only, until amendments are made to the online form which will remove the barriers to using the online form.

The purpose of the form is to enable people to apply for the 2021 RV if they wish to do so (and as they are legally able to), despite not meeting the eligibility criteria to be granted the visa.

The INZ1365 form will not be made available on the INZ website, as it is to be used as an interim measure only and is not intended to be used by the majority of applicants who can submit an online application.

People who attempt to make an online application but are prevented by doing so due to the eligibility screening questions, will be directed to contact the ICC. The ICC will then send an email with the application form attached, along with instructions about where to send the completed application form.



For efficiency (and consistent with the form for Dependent Children Aged 25 years or older), the normal requirement to provide original or certified copies of identity documents with a paper form has been waived by Special Direction when the application is made using the INZ1365 form (on the condition that copies of identity documents are provided).

After the form has been completed it can be emailed to INZ, and NaDO will undertake some checks to determine whether the client was prevented from applying online due to the eligibility screening questions.

NaDO will then contact the client to obtain fee payment details, if applicable, before lodging the application (credit card details are not requested on the form, as credit card details should not be emailed).

If the client is able to apply online, NaDO will encourage them to do so, as this will be the most efficient way for the application to be submitted and processed. This will also minimise the need for original documents or certified copies being requested during the processing of the application (if these are required in accordance with Immigration Instructions R2.45.b or R2.55.d).

If an applicant could apply online but wishes to proceed with a paper application consideration should be given as to whether there are any extenuating circumstances (such as accessibility issues) that creates a barrier to applying online.