MANGERE RECEPTION PROGRAMME

Extended Hours Primary Care (7.00am - 7.00pm)
Delivery of chronic and acute GP services.
Review for every individual, including mental health screening

Maternity care as required

Health Information Transfer
Health information transferred to settlement community primary care

Healthcare Services

Primary Care

Settlement Support Services
Liaise with Settlement community primary care services

Initial Primary Care Consultation
Funded visit, with interpreter Secondary care and other health referrals as required

Refugee Health Liaison Team
Provides support and advice around refugee health services to Primary Care in settlement communities

Refugee enrolled in Primary Care
Settlement community Primary Care team review individual’s health information

Ongoing Community Health Care
Ongoing primary and secondary health care support as required

OFFSHORE SERVICES

Selection Mission
Initial Medical Assessment: Limited Medical Certificate + Chest X-Ray (visa requirements) and Settlement Health Information, including mental health screening

Review of Medical Information
Immigration NZ review each individual’s health management needs

Visa Outcome
If visa accepted – await intake if visa declined – UNHCR resumes oversight of offshore health management

Non-Primary Care Services
Refugees As Survivors, Oral Health Care, Optometry, Audiology, Needs Assessment, secondary care and other health referrals as required

Quota Refugee Health Services Model

1. Selection Mission
2. Medical Assessment
3. Review of Medical Information
4. Offshore Health Management
5. Visa Outcome
6. Pre-Departure Health Check
7. High Needs Health Meeting (Pre-Arrival)
8. Extended Hours Primary Care (7.00am – 7.00pm)
9. Non-Primary Care Services
10. Health Information Transfer
11. Settlement Support Services
12. Initial Primary Care Consultation
13. Refugee Health Liaison Team
14. Refugee enrolled in Primary Care
15. Ongoing Community Health Care