

## What is changing for travellers from transit visa waiver countries?

From 1 October 2019, travellers from transit visa waiver countries who are passing through Auckland International Airport on the way to another country need to hold an **NZeTA (New Zealand Electronic Travel Authority)** before they travel. If you hold a current New Zealand visa you do not need an NZeTA.

### What is the NZeTA?

The NZeTA is a new border security measure being introduced by the New Zealand Government on 1 October 2019.

### Who needs an NZeTA?

Travellers from transit visa waiver countries must hold an NZeTA to pass through Auckland International Airport as a transit passenger. As a transit passenger, you must not leave the transit area of Auckland International Airport.

Travellers from transit visa waiver countries who would like to enter New Zealand or transit through another New Zealand airport need a visa.

### Who does not need an NZeTA?

Travellers who hold a valid New Zealand visa do not need an NZeTA (including New Zealand Permanent Residents). New Zealand and Australian citizens also don't need an NZeTA.

If you're a New Zealand citizen but you're travelling on an overseas passport, you must have a New Zealand citizenship endorsement in your passport.

### Ways you can request an NZeTA

- Download the NZeTA mobile app.
- Complete the form at [immigration.govt.nz/nzeta](http://immigration.govt.nz/nzeta).
- Ask a family member or friend to request an NZeTA on your behalf.
- Visit a Visa Application Centre (VAC). A service fee of \$14 will be charged by the VAC for providing this service, in addition to your NZeTA request fee.

[Immigration.govt.nz](http://Immigration.govt.nz) is the New Zealand Government's official website where you can request an NZeTA. You should make sure you or the person who is helping you request an NZeTA are using the official website or mobile app.

Visa Application Centres are authorised to request an NZeTA on behalf of a traveller. Do not request an NZeTA through any unauthorised third party.

### When should travellers request their NZeTA

You should request your NZeTA well in advance of your trip. It can take up to 72 hours for an NZeTA request to be processed. If you do not hold an NZeTA when you check in for your flight, you will not be allowed to board. You may be able to request an NZeTA upon check in, but if Immigration New Zealand (INZ) cannot process the request in time, or if your request is refused, then you will not be allowed to board.

### What does the NZeTA cost?

- NZD\$9 for NZeTA requests via the mobile app.
- NZD\$12 for NZeTA requests via the website form.

If you're requesting your NZeTA through a Visa Application Centre (VAC), an additional service fee of \$14 will be charged.

### You can get help with your NZeTA

A VAC, friend or family member can download the NZeTA mobile app or visit [immigration.govt.nz](http://immigration.govt.nz) to help you with your NZeTA request.

You will need to supply the following information

- Travel document details (passport).
- Biometric details (photo).
- Contact details (email).
- Information that enables INZ to determine your eligibility to transit New Zealand without a visa (such as a declaration about a criminal conviction history).

The information provided will be used to confirm whether you are eligible to transit New Zealand and will be checked against other information available to INZ, such as the International Lost and Stolen Passports list.

**Get it before you go. Learn more about the NZeTA at [immigration.govt.nz/nzeta](http://immigration.govt.nz/nzeta)**

## Transit visa waiver countries

Bahamas	Kiribati	Republic of Marshall Islands
Bermuda	Nauru	Samoa
Bolivia	Palau	Solomon Islands
Colombia	Panama	Thailand
Costa Rica	Papua New Guinea	Tonga
Ecuador	Paraguay	Tuvalu
Federated States of Micronesia	Peru	Vanuatu
Indonesia	Philippines	Venezuela