

From 1 October 2019, the rules for travel to New Zealand for cruise ship passengers are changing.

What is the NZeTA?

The NZeTA is a new border security measure being introduced by the New Zealand Government on 1 October 2019. Holding an NZeTA gives a traveller authority to travel to New Zealand. The NZeTA is not a visa and doesn't guarantee entry to New Zealand. On arrival in New Zealand, cruise ship passengers must still meet all existing entry requirements, such as holding an onward travel ticket, having genuine intentions to visit and being in good health.

Who needs an NZeTA?

Passengers from a visa required country

If you are a cruise ship passenger from a visa required country travelling to New Zealand on a cruise ship, you can hold an NZeTA or a visa. However, if you are flying into New Zealand to meet a cruise ship you must hold a visa.

To learn more about visas for New Zealand, visit immigration.govt.nz.

Passengers from a visa waiver country or territory

If you are a cruise ship passenger from a visa waiver country or territory, you must hold an NZeTA before travelling to New Zealand. If you hold an NZeTA you can also fly in and out of New Zealand before or after your cruise.

Australian permanent residents

If you are a permanent resident of Australia, you must hold an NZeTA before you travel to New Zealand. Australian citizens do not need an NZeTA.

To find the list of visa waiver countries and territories, visit immigration.govt.nz.

How to request your NZeTA

There are two official ways to request an NZeTA:

- Download the mobile app
- Complete the form at immigration.govt.nz/nzeta

The mobile app is the fastest way to request your NZeTA.

Requests made via the mobile app cost NZD \$9, and requests made via the website cost NZD \$12.

[Immigration.govt.nz](http://immigration.govt.nz) is the New Zealand Government's official website where you can request an NZeTA. You should make sure you are using the official website or mobile app. Do not request an NZeTA through any unauthorised third party.

What is the IVL?

When you request your NZeTA, you may also have to pay an International Visitor Conservation and Tourism Levy (IVL). The IVL costs NZD\$35 per person. The IVL is a way for you to contribute directly to the tourism infrastructure you use and help protect the natural environment you enjoy during your stay in New Zealand.

When should cruise ship passengers request their NZeTA?

You should request your NZeTA well in advance of your trip to New Zealand. It can take up to 72 hours for an NZeTA request to be processed. Remember, the NZeTA is only required for travel from 1 October 2019.

If you do not hold an NZeTA when you check in for your cruise, you will not be allowed to board. You may be able to request an NZeTA upon check in, but if your request cannot be processed in time or is refused you will not be allowed to board.

Travel agents can help you with your NZeTA

A travel agent can download the NZeTA mobile app or visit immigration.govt.nz to help you with your NZeTA request. You will need to supply the following information to your travel agent (they must have your consent for this):

- Travel document details (passport).
- Biometric details (photo).
- Contact details (email).
- Information that enables INZ to determine your eligibility to travel to New Zealand without a visa (such as a declaration about a criminal conviction history).
- Information about the purpose of your trip (such as whether you are travelling to seek medical treatment).

The information provided will be used to confirm whether you are eligible to visit New Zealand and will be checked against other information available to INZ, such as the International Lost and Stolen Passports list.

Get it before you go. Learn more about the NZeTA at immigration.govt.nz/nzeta or speak to your travel agent today.