

From 1 October 2019, some international visitors and transit passengers must have an NZeTA (New Zealand Electronic Travel Authority) before travelling to New Zealand.

This applies to travellers from visa waiver countries and may include students coming to New Zealand for short term courses, friends and relatives who visit students and education agents visiting on business.

### What is the NZeTA?

The NZeTA is a new border security measure being introduced by the New Zealand Government on 1 October 2019. Some travellers who are eligible to travel to New Zealand without a visa will be required to hold an NZeTA before their travel to New Zealand.

The NZeTA is not a visa and doesn't guarantee entry to New Zealand. On arrival in New Zealand, travellers must still meet all existing entry requirements, such as holding an onward travel ticket, being a bona fide visitor and being in good health.

### Who needs an NZeTA?

People are required to hold an NZeTA before travelling to New Zealand if they are:

- Travelling on a passport from a visa waiver country and do not hold a visa such as a student visa or visitor visa.
- An Australian permanent resident.

**To see the full list of visa waiver countries, visit [immigration.govt.nz/nzeta](http://immigration.govt.nz/nzeta)**

As a visa waiver visitor, students can stay in New Zealand for up to three months, or six months if they are from the United Kingdom. Students wanting to stay longer still require a visa.

Students who are not from a visa waiver country are not eligible for an NZeTA, and will still need to hold a visa before travelling to New Zealand.

### Who does not need an NZeTA?

**Travellers do not need an NZeTA if they:**

- Have a valid New Zealand visa such as a student visa or visitor visa.
- Are a New Zealand or Australian citizen.

### What is the IVL?

The International Visitor Conservation and Tourism Levy (IVL) is a way for visitors (including students) to contribute directly to the tourism infrastructure that they use and to help protect the natural environment they enjoy during their stay in New Zealand.

Most people travelling to New Zealand are required to pay the IVL, this includes most students. The IVL is automatically charged at the same time a student applies for a visa or requests an NZeTA. If the traveller/student already holds a valid visa, they do not need to pay the IVL, but it will be included in the fees if they apply for a future visa or NZeTA.

**To see where your IVL is being spent, visit [www.mbie.govt.nz/ivl](http://www.mbie.govt.nz/ivl)**

### When should travellers request their NZeTA and pay their IVL?

Any traveller who requires an NZeTA should request the NZeTA well in advance of their trip to New Zealand. It can take up to 72 hours for an NZeTA request to be processed.

The NZeTA is only required for travel from 1 October 2019 when it becomes mandatory but can be requested now.

If a traveller coming to New Zealand for a short course of study does not hold an NZeTA or a visa when they check in for their flight, they will not be allowed to board. They may be able to request an NZeTA at check in but if Immigration New Zealand (INZ) cannot process the request in time, or if the request is refused, then they will not be allowed to board.

## How travellers request an NZeTA

There are two official ways to request an NZeTA and pay the IVL through INZ:

- By downloading the NZeTA mobile app and completing the form.
- Completing the form at [immigration.govt.nz/nzeta](https://immigration.govt.nz/nzeta).

The only official way to request an NZeTA is through INZ. Travellers should be advised not to request an NZeTA through any unauthorised third party.

## What do the NZeTA and IVL cost?

- NZD\$9 for NZeTA requests via the mobile app.
- NZD\$12 for NZeTA requests via the website form.

Travellers will also have to pay the International Visitor Conservation and Tourism Levy (IVL) which costs NZD\$35 and is automatically charged in the same transaction as the NZeTA (or visa).

## Travellers can get help to request their NZeTA

A travel agent, student agent or school can download the NZeTA mobile app or visit [immigration.govt.nz](https://immigration.govt.nz) to help a traveller with their NZeTA request.

The traveller will need to supply the following information:

- Travel document details (passport).
- Biographic details (photo).
- Contact details (email).
- Information that enables INZ to determine their eligibility to travel to New Zealand without a visa (such as a declaration about a criminal conviction history).
- Information about the purpose of their trip (such as whether they you are travelling to seek medical treatment).

The information provided will be used to confirm whether the traveller is eligible to visit New Zealand and will be checked against other information available to INZ, such as the International Lost and Stolen Passports list.

**Please circulate this information to your student and education agent networks around New Zealand and the world.**

**Get it before you go. Learn more about the NZeTA at [immigration.govt.nz/nzeta](https://immigration.govt.nz/nzeta)**