

NATIONAL REFUGEE RESETTLEMENT FORUM PROGRAMME

Self-sufficiency – Sustainable and Meaningful Employment:
realising opportunities for refugees and employers

15-16 May 2018



Foreword



Tēnā koutou katoa

I would like to extend a warm welcome to you all to the 2018 National Refugee Resettlement Forum. The Forum provides a great opportunity for all those from the refugee sector, including providers, NGO's and refugee community representatives to explore the challenges and opportunities relating to refugee settlement in New Zealand.

The implementation of the New Zealand Refugee Resettlement Strategy is progressing well. Through working together you can be proud of the progress the refugee sector has made in focusing on the areas of settlement that make the greatest difference for refugees themselves. We recognise there is still more to do and the future priorities will continue to be decided in conjunction with former refugee communities and settlement providers.

This year the theme of the Forum is *'Self-sufficiency – Sustainable and meaningful employment: realising opportunities for refugees and employers'*. One of the major challenges for refugees on settling in New Zealand is obtaining sustainable and meaningful employment, as there are a number of barriers that refugees face in gaining employment. I hope that this year's Forum will help us all better understand the employment environment for refugees and how refugees are being connected to the employment to ensure their successful settlement.

I want to thank all of you who are participating over the two days, and especially the refugees, academics, agencies and employers who will take part in the presentations and panel discussions. We look forward to learning from your insights into connecting refugees into employment and engaging strategically with employers in order to achieve this.

I wish you a productive two days of discussion and thank you all for your work and ongoing support for the settlement of refugees as part of New Zealand international humanitarian commitments to providing protection to refugees.

Nāku noa, nā

Steve McGill

General Manager
Settlement, Protection & Attraction
Immigration New Zealand
Ministry of Business, Innovation & Employment

National Refugee Resettlement Forum 2018

The National Refugee Resettlement Forum is an annual event funded by Immigration NZ, MBIE and provides the opportunity for stakeholders from the refugee settlement sector to engage on strategic refugee settlement issues.

In this year's forum we will discuss the unique employment challenges and opportunities refugees experience when settling in New Zealand and hear from employers about employment in New Zealand. We will then explore what more can be done to support refugees' access to meaningful and sustainable employment in New Zealand.

Programme Overview

Day 1: Tuesday 15 May 2018


9.15am	Registration – tea & coffee
9.45am	Housekeeping and Welcome and Day 1 programme overview
10.00am	Opening address
10.15am	UNHCR: Global and regional refugee resettlement update and priorities
11.00am	Morning tea
11.35am	New Zealand Refugee Resettlement Strategy overview
11.55pm	Panel Discussion 1: Former refugee's employment experience in New Zealand
12.50pm	Lunch
1.55pm	Academic research and literature on employment
2.45pm	Panel Discussion 2: Employers and employment
3.30pm	Afternoon tea
4.05pm	Panel Discussion 3: Refugee employment project
4.40pm	Reflections on Day 1 and Information for Day 2
5.45pm-7.30pm	Networking event

Day 2: Wednesday 16 May 2018

8.30am	Welcome and Day 2 programme overview
9.00am	Workshop 1: Developing the possibilities – refugee employment framework to model
10.00am	Plenary: Workshop 1 summary report back
10.20am	Morning tea
10.50am	Workshop 2: Towards a strategic employer engagement framework
11.50am	Plenary: Workshop 2 summary report back
12.10pm	Reflections of Day 2
12.20pm	Next steps and close of NRRF 2018
12.30-1.30pm	Lunch

Day One	Tuesday 15 May
9.15am	Registrations open <i>Tea & coffee provided</i>
9.45am	Housekeeping › Phil Pithyou (Facilitator) Sergeant, Ethnic Liaison Coordinator, New Zealand Police
9.45am	Welcome and Day 1 programme overview › Steve McGill , General Manager Settlement, Protection and Attraction, Immigration New Zealand
10.00am	Opening Address › John Milford , CEO of Business Central, Business New Zealand <i>Expected outcome</i> Participants' understanding about the broader context of employment in New Zealand from an employer's perspective will be enhanced.
10.15am	United Nations High Commissioner for Refugees: Global and regional refugee resettlement update and priorities › Nai Jit Lam , Deputy Regional Representative, UNHCR Canberra <i>Expected outcome</i> Participants' will enhance their knowledge about the global and regional refugee resettlement context, including UNHCR's refugee resettlement priorities in 2018.
11.00am	Morning tea
11.30am	Employment video
11.20am	New Zealand Refugee Resettlement Strategy overview › Andrew Lockhart , National Manager Refugee and Protection, Immigration New Zealand <i>Background</i> The New Zealand Refugee Resettlement Strategy is a whole-of-government approach to delivering improved refugee resettlement outcomes. The overarching vision for the Strategy is that Refugees are participating fully and integrated socially and economically as soon as possible so that they are living independently, undertaking the same responsibilities and exercising the same rights as other New Zealanders and have a strong sense of belonging to their own community and to New Zealand. It is underpinned by five integration outcomes: self-sufficiency; housing; education; health and wellbeing; and participation. <i>Expected outcome</i> Participants' knowledge of the New Zealand Refugee Resettlement Strategy will support their understanding of the context for discussing refugee employment outcomes in New Zealand.
11.55am	› Panel discussion 1: Former refugees' employment experiences in New Zealand <i>Expected outcome</i> Participants will have the opportunity to hear former refugees in New Zealand describe their employment experiences in New Zealand, including the challenges they faced and the opportunities they took in gaining employment in New Zealand.

12.50pm	Lunch
1.50pm	Employment video
1.55pm	<p>Academic research and literature on employment</p> <p>› Sara Kindon, Associate Professor School of Geography, Environment and Earth Sciences, Victoria University of Wellington</p> <p><i>Expected outcome</i></p> <p>To add to the previous session and panel discussion this session will enable participants to build their understanding about employment including through social science and human capital perspectives on the following areas:</p> <ul style="list-style-type: none"> › Why employment is important as part of settlement? › What does success look like (from an employee and employer perspective)? › Why does it matter? › What is “meaningful and sustainable” employment and what does it look like?
2.45pm	<p>Panel discussion 2: Employers and Employment</p> <p><i>Expected outcome</i></p> <p>Enable participants to hear employers describe what is important for them when employing staff and the impact on their business and ways of working, including what they see as the employment challenges, opportunities and expectations.</p> <p>The panel discussion will focus on the impact on businesses when employing staff including the opportunities and challenges from an employer perspective. This discussion aims to support participants’ understanding about what matters for employers and how the refugee sector might best engage strategically with employers and which supports refugees into meaningful and sustainable employment.</p>
3.30pm	Afternoon tea
4.00pm	Employment video
4.05pm	<p>Panel discussion 3: Refugee employment project</p> <p>› David Do, Advisor, Tertiary Education Commission</p> <p>› Chris O’Grady, Senior Advisor, Ministry of Social Development</p> <p>› Michael Ross, Principal Advocacy, Industry Training Federation</p> <p><i>Expected outcome</i></p> <p>Participants will be provided information about the refugee employment project, including:</p> <ul style="list-style-type: none"> › a refugee employment framework that has been developed to describe stages of employment and service provision, and › a strategic engagement framework to support engagement with employers <p>This session will enable participants to actively engage in the workshops on Day 2 on the further refinement of a refugee employment framework and a strategic engagement framework.</p>
4.40pm	Reflections on Day 1
4.50pm	Information about Day 2
5.00pm	Employment video

5.45-7.30pm	NETWORKING EVENT <i>Icon, Te Papa</i>
	<p>› Hon Iain Lees-Galloway, Minister of Immigration (Networking Event speaker)</p> <p>Hon Iain Lees-Galloway has been the Member of Parliament for Palmerston North since 2008. Born in South Auckland, Iain grew up on a beef farm near Waiuku. He moved to Palmerston North to study at Massey University and ultimately decided to stay and make the city his permanent home.</p> <p>As Minister for Workplace Relations and Safety, Immigration and ACC, Iain's aim is to create an employment relations framework that ensures working people get a fair share of a growing economy while workplaces are productive and safe.</p>

Day Two	Wednesday 16 May 2017
8.30am	Welcome and Day 2 programme overview
Workshops Following the sessions and panel discussions on Day 1, participants will be invited to actively engage in workshop group discussions to develop a refugee employment model and to provide input to develop a framework to strategically engage with employers. The aim is for both the model and framework to support refugees into meaningful and sustainable employment.	
9.00am	Workshop 1: Developing the possibilities – refugee employment framework to model In Workshop 1, participants will review each stage (Pre-employment; Connecting to Employment; In Employment) and service provision in the draft refugee employment framework exploring the gaps and opportunities that would better support refugee employment outcomes.
10.00am	Plenary: Workshop 1 summary report back
10.20am	Morning tea
10.50am	Workshop 2: Towards a strategic employer engagement framework In Workshop 2, participants will provide input to develop a framework to strategically engage with employers that meets employer needs and supports sustained and meaningful employment for refugees.
11.50am	Plenary: Workshop 2 summary report back
12.10pm	Reflections from Day 2
12.20pm	Next steps and close of NRRF 2018 › Andrew Lockhart, National Manager Refugee and Protection
12.30pm	Lunch

Housekeeping Information

Name Badges

Please wear your name badge at all time during the Forum.

Mobile Phones

As a courtesy to presenters and colleagues, please ensure that your mobile phone is turned onto silent during Forum presentations and panel discussions.

Catering

All catering breaks – Morning tea, Lunch and Afternoon tea, Evening networking event, will be served in the Icon Room. Please follow the signage. All food is halal-friendly.

Earthquake

In the case of an earthquake, drop to the floor and cover your head with your hands, or if you are near a table, get under the table and remain there until all of the tremors have finished.

Please listen to, and follow the instructions of the Te Papa host staff, service staff or the emergency warden. Should the alarm go off during an earthquake, please remain under the table.

Fire Evacuation

If the case of a fire evacuation, everyone must evacuate the building.

Te Papa hosts or service staff will ask guests to leave by the main stairwell or by your nearest fire exit; your meeting point is outside the front of Te Papa.

Wi-Fi

Complimentary wireless internet connection is available, please log onto **'Te Papa free WiFi'** and accept the terms and conditions. The password is **'events'** and there is a maximum of 2Gb per 24 hours per user.

Liability

Neither Te Papa nor the Ministry for Business, Innovation and Employment accept any liability for loss, theft of personal items or any injury to persons attending the forum. Please keep your valuables with you at all times.

Prayer Room

A room for those who would like to pray during the Forum is available. The Rangimarie 3 Room on Level 3. Please ask at the Forum registration desk for a Te Papa staff member to escort you to this area.

Smokers

Te Papa is smoke-free – no smoking, including electronic cigarettes, indoors or outdoors.

Toilets

Closest bathrooms are inside the Icon Room near the registration desk at the front entrance. Further bathrooms are available on all other levels of Te Papa.

Parking

There is a validator on the registration desk that will discount your car parking ticket to the delegate rate of \$10 per car per day.

Taxis

Wellington Combined, phone 04 384 4444

Green cabs, phone 0508 447 336

There is a taxi rank outside the main doors of Te Papa.

Forum Evaluation

Your views about the Forum are very important to us. We will distribute forms during the Forum asking for your views. Please help us with planning future events by completing the evaluation.

Questions

If you have any questions regarding the Forum, please contact Julia Lindsay at NRRF2018@mbie.govt.nz.

Local Information

Restaurants

Aunty Mena Vegetarian Café
– Vegetarian/Vegan food
167 Cuba Street, Wellington,
phone 04 802 8288

Charley Noble – Wood-fire influenced food,
halal beef and lamb
1 Post Office Square, Wellington,
phone 0508 242 753
www.charleynoble.co.nz

Hare Krishna Higher Taste Restaurant –
Vegetarian/Vegan
Old Bank Arcade, Wellington,
phone 04 472 2233
www.Highertaste.co.nz

Istana Malaysia – Malaysian food
1 Allen Street, Wellington,
phone 04 801 7989
www.istanamalaysia.co.nz

Marrakech Café – Moroccan food
307 Evans Bay Parade,
Hataitai, Wellington,
phone 04 386 2884
www.marakechcafe.co.nz

Masala – Indian food
2-12 Allen Street, Wellington,
phone 04 385 2012
www.masala.gen.nz

Monsoon Poon – South East Asian food
12 Blair Street, Wellington
phone 04 803 3555
www.monsoonpoon.co.nz

Tulsi – Indian food
135 Cuba Street, Wellington,
phone 04 802 4144
www.tulsi.co.nz

Phoenician Falafel – Contemporary Lebanese
11 Kent Terrace, Mount Victoria, Wellington,
phone 04 385 9997

Wellington Sunrise and Sunset



SUNSET
15 MAY 5.12PM



SUNRISE
16 MAY 7.23AM



SUNSET
16 MAY 5.11PM

