

At a glance

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PUBLICATION:

SETTLEMENT



THE 2007 SETTLEMENT EXPERIENCES FEEDBACK SURVEY (SEFS)

The Settlement Experiences Feedback Survey (SEFS) is designed to monitor and provide a detailed picture of early settlement outcomes (i.e. the first year of settlement) for Skilled/Business Stream migrants who took up residence in New Zealand. The SEFS collects information regarding specific aspects of migrants' settlement outcomes in New Zealand, including employment and personal income, satisfaction with housing and children's schooling, and access to core services, as well as likes, dislikes and satisfaction with living in New Zealand.

The SEFS questionnaire is sent to a randomly selected sample of principal and secondary applicants.

Key findings from the 2007 survey included:

Employment

- 92 percent of principal and 70 percent of secondary applicants were working for pay or profit at the time of the survey.

Housing

- The majority of migrants (71 percent) resided in one of three main regions, with 47 percent being in Auckland, 13 percent in Canterbury and 11 percent in Wellington.

Access to services

- Most frequently, migrants sought assistance in gaining a driver licence (46 percent), with the tax system (37 percent) or to find a general practitioner or family doctor (33 percent).

Living in New Zealand

- At the time of obtaining residence, 65 percent of migrants had planned to live in New Zealand for five or more years; however, 12 months on into their residence, this had increased to 70 percent.
- Aspects of New Zealand that migrants liked most include New Zealand's climate/natural beauty/clean and green environment, the friendly people or relaxed pace of life, New Zealand's recreation and leisure activities and its small population.
- Aspects of New Zealand that migrants disliked most include the cost of health services, New Zealand's high tax rates/tax system difficult to understand, the distance of New Zealand from home or family, poor quality of housing/the cost of housing.
- The majority of migrants (86 percent) were very satisfied/satisfied with living in New Zealand. Similarly, 87 percent of migrants would recommend New Zealand to others as a place to come and live.

The 2007 Settlement Experiences Feedback Survey (SEFS) can be obtained from the New Zealand Department of Labour's website at <http://www.dol.govt.nz/publication-view.asp?ID=250>

For further information please contact research@dol.govt.nz

PACIFIC

YOUTH

LISNZ

SETTLEMENT

FAMILY

ECONOMIC

GLOBAL MOBILITY

REFUGEE

CRIME