

Definitions:

Applications decided: Includes applications which are approved or declined. Does not include applications which do not meet the lodgement requirements or NZIS refuses to consider.

Average Processing Times: Calculated from the date that an application is tendered to the day that a decision is made. An application that is decided on the same day that it is tendered will show as 0 days. An application that is decided the next day will show as 1 day.

Average processing times in days by NZIS Branch. This is calculated from the date an application is tendered to the date of decision. (Please note: "0" indicates same day service. Blanks indicates no applications of that application type were processed)
 Work Applications Only

FinancialYear	(All)
ApplicationType	(All)

Average Processing Time (Days)		MonthDecided																																				
Market	DecidedBranch	2006-11	2006-12	2007-01	2007-02	2007-03	2007-04	2007-05	2007-06	2007-07	2007-08	2007-09	2007-10	2007-11	2007-12	2008-01	2008-02	2008-03	2008-04	2008-05	2008-06	2008-07	2008-08	2008-09	2008-10	2008-11	2008-12	2009-01	2009-02	2009-03	2009-04	2009-05	2009-06	2009-07	2009-08	2009-09	2009-10	
Asia/Middle East	Bangkok	25.84	18.13	21.43	6.64	8.44	10.75	13.14	14.00	27.66	16.59	17.79	37.29	23.43	21.25	26.72	25.52	17.01	26.00	49.65	28.36	18.25	27.05	32.85	21.65	45.61	26.90	24.95	30.64	23.98	29.96	49.30	44.80	52.95	11.55	18.65	19.05	
	Beijing	6.65	8.64	8.39	7.21	8.07	10.03	8.97	15.66	10.89	7.33	8.67	6.90	6.27	8.77	6.46	6.07	4.89	5.62	6.93	6.99	7.43	11.21	6.47	6.98	8.58	11.97	7.36	9.97	11.43	9.69	17.49	22.32	23.03	20.22	10.61	12.45	
	Hong Kong	11.52	16.12	11.74	9.55	15.69	11.02	9.60	14.18	10.28	8.80	5.75	11.67	12.89	11.13	8.95	7.30	5.30	10.55	8.88	10.66	11.83	13.49	8.50	9.83	14.80	7.58	4.67	12.32	8.63	6.41	10.00	11.89	9.38	7.28	5.73	4.28	
	Jakarta	7.55	9.10	12.75	7.95	10.14	13.74	9.66	7.91	9.27	10.72	5.68	9.89	7.13	10.14	13.85	18.02	12.37	5.71	4.69	4.93	9.61	6.89	8.69	16.80	7.93	8.11	16.32	10.23	7.25	3.62	22.77	6.23	6.81	8.94	7.60	9.37	
	Manila	59.79	16.66	22.11	14.83	19.83	20.25	14.97	23.04	15.71	13.01	15.72	14.70	18.41	14.67	19.40	24.72	18.37	18.00	23.46	21.96	22.41	27.14	27.89	12.91	13.50	9.99	22.32	14.41	12.64	9.81	11.35	9.95	13.74	17.55	14.42	14.59	
	New Delhi	14.22	26.10	24.86	39.91	18.41	14.09	16.48	18.05	15.54	20.47	17.60	26.94	20.20	16.15	25.02	29.01	19.90	37.20	35.57	32.77	29.77	49.31	30.80	25.26	29.99	31.87	38.20	49.19	33.23	45.38	49.90	42.67	59.20	43.02	35.60	25.63	
	Shanghai	4.92	8.46	8.52	5.21	9.30	9.51	13.94	12.77	16.42	9.18	6.80	4.69	4.74	10.09	6.27	9.81	8.35	4.05	3.92	15.69	2.99	3.78	6.76	4.68	6.44	17.60	5.37	19.33	8.28	11.47	14.97	21.08	23.89	15.12	7.32	15.65	
	Singapore	17.88	6.80	7.38	5.09	5.19	7.48	8.69	6.91	17.53	9.38	14.81	12.98	6.47	11.69	13.01	8.36	7.33	7.50	9.25	14.73	20.46	15.28	15.64	18.21	24.94	12.78	15.45	34.77	13.91	16.46	19.38	9.08	28.28	12.51	10.06	10.11	
	Taipei	3.49	2.02	2.39	2.78	2.18	5.00	3.83	11.12	3.42	4.42	1.56	1.42	4.21	7.17	4.12	11.11	5.28	9.64	11.57	0.26	1.71	5.25	3.06	8.44	1.25	3.11	2.65	6.50	3.67	5.14	1.43	9.47	27.29	1.58	5.86	1.19	
	Tokyo	0.65	1.07	1.50	1.53	2.43	1.88	4.19	1.43	5.60	3.69	9.26	7.07	3.68	10.19	8.32	7.58	7.50	5.12	1.90	3.35	4.16	4.54	3.28	3.59	4.05	4.22	0.99	5.52	2.22	6.55	5.69	6.87	3.57	3.15	2.39	0.00	
	Dubai (Buddy Post)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	60.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Dubai	0.00	0.00	0.00	0.00	1.67	2.50	18.88	36.95	23.78	46.67	35.88	39.29	43.38	33.35	48.90	71.50	30.96	44.05	29.52	32.65	35.50	21.78	37.32	41.64	71.00	37.33	35.00	40.29	28.50	63.27	37.87	64.08	59.85	44.59	45.40	0.00	
Europe/America/Africa	London	9.83	8.94	8.33	7.58	9.04	9.49	5.44	8.39	8.23	8.60	8.42	6.62	8.56	7.84	9.32	7.98	7.55	7.74	8.04	8.68	6.81	10.42	11.05	8.99	9.45	7.46	7.79	12.24	10.42	6.99	10.26	9.66	9.94	8.97	8.88	6.91	
	Moscow	13.95	19.20	12.10	29.00	57.55	7.42	5.80	46.30	16.22	40.58	28.45	12.20	23.04	12.14	23.42	51.90	21.80	13.18	11.83	26.00	8.93	6.56	84.50	6.34	17.20	14.20	16.83	10.79	25.09	3.73	5.00	18.73	40.92	1.06	4.81	6.92	
	Washington DC	0.82	0.41	1.08	0.85	1.33	1.04	2.31	1.22	0.76	2.03	0.87	1.58	3.12	1.36	1.71	8.22	1.06	1.70	0.68	0.41	2.06	1.06	0.61	1.66	1.69	0.90	1.79	0.93	1.20	4.42	0.61	1.12	0.43	2.49	1.84	0.53	
E-Services	iBranch	11.11	10.63	11.47	10.64	9.67	11.22	11.22	10.76	7.59	8.20	8.53	5.92	9.44	6.50	9.18	10.35	8.47	12.44	16.02	11.90	8.84	9.46	9.29	7.06	12.50	11.05	9.06	13.24	13.12	17.76	18.39	11.76	6.70	7.76	8.70	8.23	
Pacific Region	Apia	16.70	3.45	24.89	13.61	1.68	21.28	63.24	31.77	36.29	62.39	13.77	10.31	10.37	12.59	18.27	17.77	59.09	33.12	24.60	40.81	32.14	22.11	35.29	5.71	13.50	22.28	73.20	36.29	31.27	18.55	35.00	35.71	26.33	18.95	32.00	16.75	
	Suva	37.40	49.84	66.00	75.14	70.06	80.33	66.99	78.72	39.71	28.14	23.95	39.80	33.23	64.63	63.88	74.24	98.28	69.55	68.55	69.85	75.16	67.42	76.18	114.76	86.56	78.48	82.92	95.98	107.77	77.70	77.80	70.64	55.44	78.80	79.08	50.44	
	Pacific Division Auckland	45.39	26.61	64.96	61.30	58.40	67.97	49.41	43.61	54.55	71.93	50.03	45.02	43.83	32.15	76.15	28.23	45.03	84.72	43.19	26.75	33.24	24.06	6.80	13.02	26.14	14.31	10.05	16.66	6.75	16.53	4.87	4.75	38.71	0.00	16.15	7.00	
Nuku'alofa	52.77	47.73	20.95	46.96	26.96	38.18	53.83	49.82	30.38	42.82	20.62	19.08	6.83	42.72	52.25	31.53	161.18	71.81	40.10	72.32	72.88	48.45	91.46	98.23	137.45	130.86	54.50	68.15	42.87	28.45	47.40	61.00	50.19	45.26	28.53	58.17		
Auckland Region	Auckland Central	17.70	17.82	25.85	26.54	25.02	23.28	30.86	29.80	31.26	27.17	31.83	27.80	26.29	22.77	24.42	23.15	24.63	22.86	23.56	26.52	24.82	24.02	28.39	28.14	26.16	28.35	37.59	36.44	28.06	29.75	32.67	28.87	32.27	28.28	30.35	31.78	
	Hamilton	18.46	15.38	22.56	18.78	15.49	14.42	19.39	21.25	24.06	28.53	26.04	32.97	29.83	25.53	28.21	25.75	20.00	17.65	15.85	16.72	20.08	19.83	19.88	25.60	24.49	23.04	25.48	20.75	16.98	19.56	19.03	24.31	27.67	22.84	22.89	19.39	
	Henderson	24.17	18.43	21.22	23.01	21.32	22.01	21.27	16.07	12.80	13.92	14.54	15.45	17.33	11.70	16.07	14.51	10.92	15.15	16.70	16.08	17.14	17.74	24.44	24.41	25.02	21.02	26.44	22.30	15.00	21.63	22.20	21.71	20.89	19.20	25.75	20.60	
	Manukau Branch	9.51	13.97	27.54	30.69	24.39	32.20	25.72	27.22	24.23	29.30	33.40	27.53	27.17	22.72	29.68	24.76	21.36	22.65	19.66	22.43	21.57	18.05	21.47	23.44	24.72	25.56	29.80	27.62	27.02	29.42	30.91	28.28	25.60	25.36	30.10	26.65	
Northern Region Documentation Branch	18.44	9.60	15.58	14.68	10.55	25.50	9.89	5.56	6.71	8.58	13.00	7.06	14.85	7.62	10.22	13.95	12.13	10.31	13.00	16.06	8.03	8.92	8.80	10.50	9.27	9.25	17.00	6.63	9.96	14.93	27.00	25.06	7.82	2.15	4.56	6.94		
Central / Southern Region / Australia	Christchurch	13.40	13.31	15.05	14.63	13.90	25.68	26.03	20.11	17.24	21.33	25.21	25.98	14.40	13.61	15.58	17.85	16.04	28.14	21.96	16.91	13.16	17.99	29.96	35.87	42.34	38.84	38.91	37.97	34.44	40.30	30.78	32.81	30.90	28.73	27.27	24.20	
	Dunedin	4.76	5.05	2.75	10.44	8.82	16.21	16.79	12.99	10.42	12.48	7.87	10.96	7.76	8.67	5.66	7.53	15.15	17.08	17.36	11.08	15.02	18.09	15.06	18.17	17.53	12.94	12.44	16.01	13.68	17.17	11.89	12.21	12.81	12.60	12.76	9.89	
	Palmerston North	12.49	17.34	11.22	10.74	13.07	11.55	10.21	12.81	15.42	19.57	31.34	27.23	33.85	28.24	29.75	19.99	20.99	14.13	12.70	18.04	12.29	11.95	13.13	11.93	13.04	9.88	14.72	11.49	15.82	20.61	26.98	22.93	23.67	21.46	18.59	21.75	
	Sydney	1.64	4.08	4.10	6.59	8.74	15.29	30.78	27.62	20.83	22.69	28.27	32.94	7.11	14.11	1.85	10.30	6.68	2.40	19.32	45.09	30.74	9.41	6.68	8.55	9.73	9.69	3.25	9.04	2.96	4.69	4.27	5.60	5.72	4.35	7.01	8.97	
	Wellington	8.19	5.40	6.21	8.79	7.62	18.90	20.09	30.61	14.48	25.09	25.38	17.65	19.29	14.78	22.05	12.47	10.83	13.29	11.89	12.27	10.73	16.23	14.30	16.10	20.40	22.42	27.40	27.15	20.72	30.23	31.18	27.12	29.05	25.57	28.15	25.26	
	Wellington Business Unit	18.45	15.61	20.61	19.22	18.65	21.80	28.83	31.90	18.53	21.32	20.01	18.43	18.58	18.18	14.51	19.42	24.34	33.45	39.42	19.03	14.23	19.06	16.78	14.73	25.91	19.74	13.64	20.01	23.39	31.71	41.97	32.93	37.48	25.69	27.62	33.06	
	Palmerston North Student Branch	23.00	25.93	20.26	25.88	26.50	35.00	25.38	27.16	23.76	33.06	38.65	25.30	24.73	14.13	17.95	22.14	23.28	37.22																			

Average processing times in days by NZIS Branch. This is calculated from the date an application is tendered to the date of decision. (Please note: "0" indicates same day service. Blanks indicates no applications of that application type were processed)
 Student Applications Only

ApplicationType	(All)
FinancialYear	(All)

Average Processing Time (Days)		MonthDecided																																					
Market	DecidedBranch	2006-11	2006-12	2007-01	2007-02	2007-03	2007-04	2007-05	2007-06	2007-07	2007-08	2007-09	2007-10	2007-11	2007-12	2008-01	2008-02	2008-03	2008-04	2008-05	2008-06	2008-07	2008-08	2008-09	2008-10	2008-11	2008-12	2009-01	2009-02	2009-03	2009-04	2009-05	2009-06	2009-07	2009-08	2009-09	2009-10		
Asia/Middle East	Bangkok	6.42	4.97	8.60	14.26	7.33	7.20	17.74	10.36	13.98	26.25	15.82	17.22	21.81	11.18	13.22	19.43	24.65	25.62	30.92	24.57	20.71	35.77	29.63	31.69	33.30	15.89	10.20	21.76	31.43	25.98	45.48	41.46	35.93	29.42	23.04	26.46		
	Beijing	13.94	16.52	19.36	16.11	13.58	14.96	17.73	17.86	14.40	16.95	15.84	18.38	16.45	16.29	15.86	17.86	11.40	10.26	6.59	7.92	8.21	10.63	8.64	12.45	11.86	11.20	11.78	10.92	8.79	10.66	7.22	11.09	10.49	12.00	10.32	10.35		
	Hong Kong	13.15	7.40	8.58	9.05	10.36	11.53	6.75	11.46	10.88	7.23	7.18	8.52	2.87	7.53	6.49	8.20	9.77	10.60	8.59	7.42	9.01	8.66	8.45	9.08	9.33	8.01	6.82	11.08	10.47	10.63	8.86	7.87	9.72	9.44	9.46	10.43		
	Jakarta	14.79	5.27	10.11	7.67	15.67	31.50	9.75	6.08	14.79	6.75	9.00	9.75	9.67	11.35	15.08	9.83	10.67	16.54	23.00	7.37	5.82	8.47	13.86	18.46	12.54	12.65	14.91	14.00	19.27	11.29	40.70	13.45	12.43	11.00	18.82	12.70		
	Manila	11.41	6.62	17.02	21.61	24.35	10.21	16.63	13.82	8.25	8.23	7.00	5.56	7.59	7.10	10.92	11.07	7.08	5.92	9.03	10.61	13.30	10.79	17.46	7.61	6.63	3.54	11.12	6.56	2.90	4.21	3.95	3.89	5.98	9.18	6.45	9.67		
	New Delhi	11.65	9.53	13.72	18.44	24.01	32.02	16.31	12.73	13.40	19.17	21.47	25.75	21.81	13.43	16.11	24.75	41.30	33.82	28.89	20.98	26.23	29.25	32.00	40.93	37.61	25.19	24.18	27.31	44.33	39.10	46.91	27.89	40.61	42.37	60.41	101.87		
	Shanghai	20.39	18.83	21.26	17.27	18.81	14.99	18.85	22.87	24.56	25.70	26.75	18.97	17.61	16.40	18.67	30.22	18.49	5.61	6.27	7.57	6.25	5.42	7.11	9.92	14.36	13.22	21.21	20.95	7.98	8.73	10.13	14.07	13.24	6.58	14.46	22.60		
	Singapore	5.23	2.11	3.15	10.84	8.37	5.54	8.10	4.89	5.35	8.09	19.00	7.00	6.84	3.36	5.40	7.79	7.42	20.97	10.84	8.90	7.16	13.06	14.85	11.35	8.71	7.09	9.49	20.20	35.89	8.25	16.88	11.53	18.64	23.94	35.77	19.85		
	Taipei	4.33	2.63	2.35	3.10	3.77	9.70	3.36	2.56	3.18	3.35	4.00	9.03	5.53	1.80	3.99	8.48	5.02	5.79	6.56	3.19	3.42	3.94	5.21	6.51	3.79	2.75	2.56	3.29	4.71	7.42	2.63	2.42	4.15	1.79	1.45	1.67		
	Tokyo	0.12	0.16	0.39	8.45	2.69	1.64	5.61	1.39	1.54	2.12	1.35	10.76	3.43	12.88	21.30	20.25	15.71	7.28	3.47	2.98	2.78	0.86	1.46	3.04	3.01	11.15	14.35	13.37	6.95	5.99	3.40	3.69	4.50	4.07	6.62	4.53		
	Dubai (Buddy Post)		0.00	0.00	0.00	0.00	0.00	0.00	18.00							0.00	0.00			0.00	0.00																0.00	57.00	
	Dubai									4.75	20.76	31.00	26.75	51.70	29.42	39.94	27.85	34.52	49.14	25.69	29.47	32.20	28.42	27.84	24.55	10.94	35.80	31.88	40.65	25.57	20.87	31.12	24.32	27.08	32.63	44.04	36.37	38.65	39.66
	Bangkok India Unit																																						9.97
	Europe/America/Africa	London	11.89	9.19	11.06	9.74	7.32	10.16	10.50	7.07	10.21	16.13	12.16	11.21	9.60	6.99	10.59	14.00	9.66	7.57	10.59	8.94	7.90	12.58	14.95	15.55	16.16	11.03	8.84	27.27	13.25	15.67	7.58	7.30	7.84	16.00	18.45	25.22	
Moscow		25.79	23.74	13.84	24.04	19.21	19.92	16.52	15.77	13.17	9.55	9.09	24.54	32.64	23.93	16.39	29.37	22.26	16.36	9.36	8.38	14.55	8.92	13.75	14.43	17.33	9.68	25.09	11.94	17.84	20.12	7.95	15.24	8.69	9.32	9.84	11.71		
Washington DC		0.29	0.07	0.44	1.84	8.33	1.19	0.29	0.59	0.15	2.22	0.00	0.19	0.28	0.40	0.62	1.62	1.00	0.92	0.54	0.62	3.85	2.84	2.31	0.20	0.43	0.16	0.26	1.78	11.60	1.41	0.14	0.40	1.39	10.28	7.44	2.84		
E-Services	Branch	0.70	0.00		0.33	1.00	23.33	3.50	5.20	2.50	10.00		1.00	1.40	1.00	5.43	3.75	7.14	2.00	84.00	2.33	0.00																2.00	
Auckland Region	Auckland Central	24.59	19.76	32.49	19.56	21.79	24.08	26.06	26.91	35.19	33.73	25.28	25.72	15.00	24.89	20.97	16.19	24.25	19.02	31.69	13.08	7.65	7.29	19.56	46.00	23.72	13.19	22.64	48.83	18.53	26.13	10.69	12.77	4.75	20.74	16.79	4.00		
	Hamilton	22.29	20.06	21.56	15.95	18.06	40.63	22.72	24.69	30.30	41.90	51.50	28.52	27.99	34.32	19.00	26.40	16.61	14.65	15.55	16.79	19.81	20.31	11.45	17.47	15.59	20.42	24.80	22.65	17.40	18.84	29.30	21.21	26.05	15.35	16.86	18.88		
	Henderson	34.25	34.33	45.73	37.04	31.98	27.85	36.87	24.41	18.09	32.49	23.92	16.18	21.05	15.54	18.79	18.26	14.81	17.20	18.56	14.93	20.78	22.11	20.69	15.84	14.10	16.75	30.06	21.64	15.09	19.53	18.75	15.72	14.70	13.17	16.09	14.54		
	Manukau Branch	17.57	21.98	31.07	31.24	27.53	38.94	27.12	27.99	28.93	36.00	35.77	38.07	36.39	34.58	30.25	22.55	19.57	28.82	20.87	21.58	15.74	15.37	10.41	14.45	18.24	18.88	37.55	10.95	13.53	19.75	16.82	23.48	26.16	20.12	8.58	18.32		
	North Region Documentation Branch																																						
Central / Southern Region / Australia	Christchurch	9.81	17.34	13.93	18.90	28.10	32.81	38.89	26.84	25.05	34.54	30.27	27.40	17.84	24.63	17.04	36.07	22.88	39.71	31.34	30.56	21.44	20.59	53.61	43.75	59.01	67.13	53.47	42.45	45.27	56.98	42.91	34.97	32.81	33.42	21.53	31.09		
	Dunedin	1.97	5.86	1.26	13.12	5.78	15.81	16.95	16.14	9.90	9.00	26.25	17.25	7.67	24.00	4.53	12.00	16.56	12.84	21.54	11.68	17.97	18.11	16.67	11.18	26.72	13.15	5.58	14.61	10.84	20.69	9.79	8.39	10.00	2.52	3.81	9.95		
	Palmerston North	17.79	48.43	48.61	40.48	44.95	55.90	32.82	27.20	21.31	12.00	21.70	33.54	27.63	33.31	31.57	35.75	29.50	17.18	29.16	15.40	13.57	24.71	30.60	18.74	30.52	14.06	23.98	11.88	15.11	33.55	31.88	26.59	18.36	10.66	16.88	24.36		
	Sydney	22.00	5.60	9.07	11.22	22.44	11.50	6.00	23.80	15.43	18.67	33.67	78.43	22.88	9.64	4.57	9.00	20.00	121.00	70.67	33.90	58.50	67.00	12.00	2.00	6.18	8.38	7.21	18.00	0.00	15.50	2.67	6.50	8.14	15.25	8.50	14.67		
	Wellington	10.33	14.11	11.31	16.07	9.57	27.30	33.44	42.86	17.37	18.48	30.17	18.85	13.67	14.88	16.09	6.56	10.66	10.72	10.72	12.81	8.33	6.39	13.01	22.31	26.76	26.06	36.30	27.02	17.87	31.77	35.69	24.74	30.79	21.55	58.33	30.46		
	Wellington Business Unit	1.37	1.79	0.73	1.28	0.97	3.25	3.85	11.20	3.24	1.71	1.55	1.05	2.55	0.28	0.57	0.33	0.29	10.36	10.01	1.31	0.33	0.33	0.29	1.56	0.35	0.10	2.23	0.10	0.11	3.28	0.62	0.27	0.37	0.46	0.21	1.25		
	Palmerston North Student Branch	17.78	13.12	14.63	7.11	10.03	24.89	30.67	31.83	11.17	22.16	30.18	22.90	18.91	11.88	17.00	5.83	9.44	33.34	38.12	28.94	9.99	18.97	24.49	23.25	18.24	19.05	14.95	5.16	6.50	27.89	37.47	29.82	11.07	32.44	39.49	34.64		
	Queenstown Branch	0.17	0.00	22.33	0.00	0.00	0.00	2.50	0.00	0.00	5.63	4.00	2.00	9.56	4.31	0.00	11.67	7.11	2.00	8.00	3.00	28.00	30.40	9.75	4.33	6.06	9.44	36.80	15.46	32.31	13.27	6.45	8.90	6.07	5.94	9.23	11.35		
	Pacific Region	Apia	13.33	2.00	7.00	10.17	12.00	23.13	15.33	14.67	24.00	13.88	22.75	12.50	9.50	15.13	16.88	15.60	14.71	11.15	0.00	50.86	6.44	6.33	26.00	20.00	40.78	6.84	6.77	8.14	9.58	3.22	9.13	13.50	1.20	12.20	5.00	12.10	
Suva		31.35	31.07	39.32	34.25	32.91	43.03	66.07	48.76	33.69	18.10	18.30	21.05	23.67	27.01	34.63	38.13	61.01	47.26	45.45	45.32	45.98	44.87	45.15	96.81	67.94	34.28	40.19	38.12	44.61	38.54	24.99	36.29	49.65	36.94	45.62	44.97		
Pacific Division Auckland		93.25	45.95	91.13	96.71	112.55	49.48	44.00	80.00	52.22	33.33	40.80	45.15	52.70	41.78	20.07	12.00	32.91	26.50	38.00	13.00	3.00	54.00	7.25	14.63	6.81	31.00	0.63	6.50	0.50	17.17	12.20		10.00	2.00	3.78			
Other	Nuku'alofa	26.89	8.00	5.09	7.07	14.50	13.71	48.50	35.30	10.64	4.43	15.54	4.67	19.82	18.44	18																							

Average processing times in days by NZIS Branch. This is calculated from the date an application is tendered to the date of decision. (Please note: "0" indicates same day service. Blanks indicates no applications of that application type were processed)
 Visitor Applications Only

Financial Year	(All)
Application Type	(All)

Average Processing Time (Days)		MonthDecided																																					
Market	DecidedBranch	2006-11	2006-12	2007-01	2007-02	2007-03	2007-04	2007-05	2007-06	2007-07	2007-08	2007-09	2007-10	2007-11	2007-12	2008-01	2008-02	2008-03	2008-04	2008-05	2008-06	2008-07	2008-08	2008-09	2008-10	2008-11	2008-12	2009-01	2009-02	2009-03	2009-04	2009-05	2009-06	2009-07	2009-08	2009-09	2009-10		
Asia/Middle East	Bangkok	6.80	11.29	12.08	7.51	5.92	4.68	7.19	9.37	11.33	16.88	12.68	12.16	14.30	15.06	22.57	14.79	11.31	17.64	26.42	22.85	14.90	17.61	13.85	11.69	9.98	16.20	14.71	12.92	11.06	13.01	27.96	23.90	18.11	12.87	9.69	10.60		
	Beijing	6.48	7.57	8.20	7.20	6.35	7.98	7.33	8.97	8.52	7.41	6.44	7.45	6.50	7.80	7.15	6.41	5.06	5.53	4.25	6.95	7.09	7.02	6.09	6.62	5.99	7.56	6.66	5.04	5.30	6.47	6.98	8.50	7.96	8.48	6.84	6.44		
	Hong Kong	6.39	8.05	8.16	6.50	5.53	5.85	6.00	8.53	6.94	6.09	5.89	4.65	5.72	7.40	6.19	5.75	4.42	6.92	6.53	6.72	7.08	6.97	5.46	4.77	4.41	6.99	6.99	7.62	6.04	6.48	6.34	6.86	7.34	6.60	6.68	6.82		
	Jakarta	4.69	5.87	8.36	4.71	5.66	8.63	7.72	7.77	8.91	6.23	6.93	6.85	9.02	7.46	7.19	7.57	5.94	5.51	6.25	4.11	4.68	5.76	5.29	4.58	4.47	6.23	6.30	5.18	3.82	3.17	5.39	5.61	4.73	4.77	4.39	4.71		
	Manila	15.86	9.06	14.95	10.20	10.70	11.79	8.17	10.71	9.41	9.37	6.88	7.33	6.04	7.67	8.67	7.61	8.48	9.49	10.56	10.90	11.00	16.46	14.93	9.68	5.98	6.47	9.85	6.48	4.85	6.10	6.86	5.35	7.54	8.07	5.75	6.89		
	New Delhi	7.09	4.72	8.35	9.67	9.29	5.61	6.48	8.42	11.08	9.45	10.85	10.19	8.43	13.45	15.44	11.27	9.62	10.70	13.64	16.83	15.68	15.52	11.74	11.06	11.94	16.06	16.27	16.03	19.97	14.80	17.36	24.05	25.49	16.23	17.37	14.20		
	Shanghai	7.12	10.73	9.15	10.76	10.14	10.18	13.07	11.94	14.70	12.75	13.43	12.66	12.21	11.35	8.35	7.91	4.54	4.00	3.51	3.63	2.93	3.67	4.20	6.89	7.75	10.54	8.99	7.57	4.59	5.19	5.42	8.14	8.03	5.80	7.21	9.50		
	Singapore	4.61	2.98	2.99	5.14	3.38	5.46	23.63	3.64	3.70	13.02	4.63	6.28	3.93	3.49	3.95	4.36	5.36	4.56	3.58	4.88	4.25	4.02	5.58	7.10	4.15	7.81	6.86	14.60	7.51	8.77	15.33	6.92	9.57	7.08	6.52	5.36		
	Taipei	1.45	1.75	1.78	1.69	1.93	2.10	2.19	2.22	2.71	2.03	2.17	1.93	1.64	1.62	1.52	1.93	1.60	1.90	1.72	2.10	1.61	1.70	1.83	1.75	1.45	1.69	1.53	1.49	1.67	1.70	1.96	1.89	1.88	1.65	1.49	1.69		
	Tokyo	13.80	20.52	4.64	17.87	16.12	14.86	19.88	15.92	25.26	24.18	17.41	17.00	21.73	25.97	31.69	25.14	15.52	13.32	7.38	8.04	7.20	7.19	9.71	11.24	12.33	19.17	15.70	16.62	16.38	9.00	14.58	11.21	11.44	10.57	11.00	8.40		
	Dubai (Buddy Post)		0.00	0.41	0.10	0.11	0.02	2.18	0.00		6.00	0.00	0.00	0.00		0.00	0.00	0.00	44.00	0.00	0.00																		
	Dubai				0.50	0.00	0.00		3.13	19.17	31.55	31.09	29.97	33.55	36.51	30.97	41.05	30.19	26.85	27.67	27.98	25.02	20.56	20.27	18.96	22.31	21.03	31.71	25.65	28.02	27.69	18.90	29.25	20.57	29.25	45.61	32.66	39.63	
	Bangkok India Unit																																						29.00
Europe/America/Africa	London	12.89	10.51	15.69	12.88	6.82	9.86	7.70	7.21	10.51	10.31	11.02	12.83	10.97	16.04	17.61	13.42	18.30	21.00	9.33	15.71	13.21	16.71	18.93	11.19	21.53	12.38	17.23	16.82	12.68	19.83	23.48	13.80	20.14	22.86	22.49	14.46		
	Moscow	8.43	7.27	9.94	5.40	4.55	4.68	7.84	5.93	7.85	4.66	5.36	8.35	9.40	9.36	14.52	10.03	7.94	2.97	3.31	3.08	3.69	4.80	3.91	4.67	3.61	5.74	5.00	3.37	5.97	1.89	2.62	4.06	3.83	3.09	2.53	2.79		
	Washington DC	1.36	1.80	0.79	2.35	1.28	0.77	3.85	1.84	1.28	1.93	0.69	1.45	0.95	0.84	1.87	1.73	3.05	0.73	0.73	5.63	1.41	1.00	1.02	0.96	1.55	1.46	1.77	0.93	3.08	1.20	0.38	0.58	0.81	0.56	0.72	1.02		
Refugee Services	Refugee Quota Mangere	0.00	0.00																																				
E-Services	iBranch		8.00		0.00	3.50	12.83	3.20	21.83	0.50	3.06	1.00	18.00	3.75	7.85	16.00	16.11	8.20	24.18	0.00	53.17	0.00	0.00	1.00	14.00	4.50	0.50	5.00	0.00	0.20	0.00	1.00	4.75	23.53	55.00	59.50	0.00		
NZ Pacific	Review Branch																																						
Pacific Region	Apia	7.08	9.65	13.96	10.71	11.07	10.06	7.97	9.02	8.93	9.62	8.82	6.76	7.87	10.05	13.80	10.40	8.86	6.84	6.53	9.70	6.44	7.35	7.47	6.47	9.12	10.42	6.70	6.61	4.36	4.94	3.07	4.00	6.06	5.25	4.67	3.19		
	Suva	20.24	34.90	26.20	23.07	28.45	34.92	41.18	36.00	21.15	19.42	18.77	20.18	17.53	29.68	34.56	32.79	53.30	43.72	52.50	49.80	42.12	25.70	36.56	29.55	39.38	53.58	30.88	22.64	20.71	23.88	29.98	16.65	14.01	8.86	10.06	8.33		
	Pacific Division Auckland	26.20	37.88	26.27	28.33	66.36	57.53	43.61	53.85	50.20	79.40	86.77	38.67	34.96	50.83	108.60	20.95	24.23	59.88	17.00	41.75	50.00	72.38	13.33	22.00	35.54	9.63	1.33	16.59	2.88		5.86	8.67	12.00	2.80	13.53	9.14		
	Nuku'alofa	28.72	31.68	23.00	15.82	18.38	15.35	13.27	11.61	12.74	14.54	12.92	12.41	18.83	22.92	18.12	10.08	16.69	19.92	22.57	19.43	16.56	16.41	17.77	18.64	21.62	24.69	28.25	23.56	19.87	19.17	20.11	18.63	15.72	12.21	13.65	15.07		
Auckland Region	Auckland Central	19.94	20.97	25.15	27.89	23.96	20.08	22.48	22.75	28.69	22.67	19.98	20.06	15.30	11.56	11.52	12.13	15.39	12.77	10.84	9.92	7.71	17.42	14.45	17.62	16.63	17.72	22.83	23.50	16.01	26.08	16.50	19.02	26.76	18.89	16.58	21.92		
	Hamilton	18.43	11.88	14.38	20.05	18.50	17.84	17.51	15.72	30.37	24.03	34.16	33.85	18.91	13.11	21.44	18.67	19.59	16.49	16.50	17.66	15.97	13.60	14.69	23.34	29.20	17.84	15.33	13.49	16.14	16.68	18.34	18.23	18.93	21.58	18.62	20.33		
	Henderson	17.65	21.65	24.12	25.16	26.41	24.63	22.10	27.38	20.65	23.86	24.58	19.85	18.42	21.98	19.39	18.33	20.81	21.36	22.48	20.23	18.88	16.94	18.51	17.69	14.11	16.98	18.62	18.62	21.73	20.61	17.84	21.49	19.17	19.51	20.65			
	Manukau Branch	3.79	5.07	11.76	12.00	11.67	20.94	14.82	10.72	10.85	11.19	12.70	13.98	11.56	9.96	13.10	10.40	10.53	10.74	8.19	8.78	8.56	8.66	5.97	6.74	8.23	7.78	6.90	6.50	8.17	11.41	9.12	9.05	8.76	8.95	9.61	10.61		
	Northern Region Documentation Branch	13.71	3.00	7.86	8.76	12.41	36.13	13.00	1.67	11.67	7.54	13.63	9.92	9.22	6.70	11.32	4.60	13.64	10.88	6.82	52.83	7.21	20.21	3.33	5.25	7.08	7.67	4.60	14.00	4.00	19.00	6.78	20.20	8.75	24.27	3.33	9.10		
Central / Southern Region / Australia	Christchurch	6.95	9.75	4.73	5.61	7.04	17.41	22.45	15.12	8.66	8.50	8.13	11.79	9.01	9.78	9.09	17.76	17.39	22.34	22.27	13.35	7.66	18.28	14.94	20.71	14.35	16.01	21.52	19.32	20.42	28.86	20.56	15.92	14.69	10.97	12.17	16.89		
	Dunedin	6.59	1.36	0.84	5.19	4.09	11.65	12.65	4.11	4.45	7.25	3.91	6.78	4.46	3.46	1.40	1.43	5.01	7.67	13.59	9.71	10.21	5.08	10.91	12.15	9.77	3.95	3.46	5.13	5.83	7.39	4.76	6.62	8.43	5.66	8.94	9.60		
	Palmerston North	5.98	8.74	6.83	12.07	26.35	5.06	7.16	13.52	15.43	13.90	17.94	17.12	14.59	17.62	13.24	16.30	13.64	10.29	15.95	6.44	7.46	5.89	9.39	8.77	11.59	6.60	10.37	8.82	15.59	18.89	21.74	14.36	21.85	18.27	13.40	11.29		
	Sydney	2.97	3.46	4.71	5.31	4.61	4.95	2.71	4.45	4.41	7.21	5.40	3.45	3.05	3.50	3.07	2.48	3.60	3.94	4.53	3.02	3.00	4.08	4.34	2.96	2.80	3.43	3.29	4.95	2.66	3.67	1.92	1.86	2.35	2.42	2.63	2.66		
	Wellington	3.88	5.83	5.80	5.12	8.05	9.08	18.51	12.25	8.47	10.90	9.37	5.54	10.75	5.41	8.53	5.69	5.38	7.44	7.30	6.54	7.31	8.32	7.75	14.05	18.76	28.15	25.40	17.05	18.14	18.55	14.70	20.71	14.38	9.46	15.43	15.04		
	Wellington Business Unit	1.73	0.29	0.00	59.00	4.28	10.33	4.25	2.38	4.80	3.40	1.87	2.83	0.29	0.09	10.71	8.11	1.70	10.44	23.67	0.00	0.33	5.73	7.92	1.29	1.45	0.13	25.83	1.00	2.88	0.43	0.63							

Average processing times in days by NZIS Branch. This is calculated from the date an application is tendered to the date of decision. (Please note: "0" indicates same day service. Blanks indicates no applications of that application type were processed)
 Limited Purpose Applications Only

FinancialYear	(All)
ApplicationType	(All)

Average Processing Time (Days)		MonthDecided																																				
Market	DecidedBranch	2006-11	2006-12	2007-01	2007-02	2007-03	2007-04	2007-05	2007-06	2007-07	2007-08	2007-09	2007-10	2007-11	2007-12	2008-01	2008-02	2008-03	2008-04	2008-05	2008-06	2008-07	2008-08	2008-09	2008-10	2008-11	2008-12	2009-01	2009-02	2009-03	2009-04	2009-05	2009-06	2009-07	2009-08	2009-09	2009-10	
		Asia/Middle East	Bangkok	10.28	10.81	11.80	8.09	6.13	5.58	10.18	9.88	13.95	17.47	13.71	15.80	15.26	14.18	17.47	16.07	12.98	17.63	29.91	21.14	15.81	20.90	18.01	14.43	15.00	15.26	14.39	14.95	14.68	16.61	29.74	29.17	24.71	14.05	12.57
	Beijing	7.24	8.80	9.60	8.32	7.20	8.84	9.25	11.25	9.87	9.10	8.06	8.87	7.54	9.18	8.15	7.66	5.90	6.36	5.19	7.32	7.32	8.26	6.55	7.36	6.99	8.61	7.31	6.52	6.79	7.68	8.33	11.71	10.85	10.55	7.88	7.73	
	Hong Kong	7.66	8.92	8.35	7.25	6.62	6.83	6.35	9.51	7.80	6.41	5.99	6.05	5.45	7.87	6.55	6.25	5.02	7.60	6.94	7.13	7.74	7.99	6.03	5.73	5.89	6.92	6.44	8.43	6.49	6.69	6.96	7.20	7.81	7.00	6.79	6.88	
	Jakarta	5.29	6.38	10.18	5.31	6.42	9.42	7.60	7.66	8.93	6.83	6.80	6.85	8.19	7.95	8.95	7.89	6.05	5.86	6.67	6.14	5.15	5.62	5.83	6.15	5.00	6.94	9.05	6.13	4.41	3.96	9.29	6.07	5.48	5.32	4.91	5.52	
	Manila	20.92	9.07	15.40	11.27	12.34	12.88	9.32	13.29	10.18	10.06	8.28	8.26	9.92	8.88	10.58	10.79	9.59	10.72	14.16	14.50	13.93	19.10	17.28	19.57	7.06	5.96	10.87	7.19	5.30	5.90	6.77	5.62	7.36	9.02	6.57	6.85	
	New Delhi	8.25	7.53	10.72	14.63	11.42	7.64	8.77	10.75	12.18	12.71	13.18	14.19	11.40	13.60	16.54	16.35	15.08	18.37	19.31	20.26	21.50	24.02	19.54	18.96	19.08	19.61	22.45	22.60	27.13	23.59	26.20	26.65	34.98	25.79	30.50	28.75	
	Shanghai	8.89	11.46	10.76	10.17	10.96	10.79	13.88	13.15	15.90	14.30	13.59	13.03	11.92	11.63	9.08	10.86	6.78	4.12	4.03	6.43	3.58	3.92	4.84	7.39	8.58	11.36	9.71	11.34	5.52	6.91	7.68	12.44	10.84	6.85	7.72	12.40	
	Singapore	6.58	3.04	3.49	7.34	4.76	6.33	18.24	4.49	8.99	11.39	8.66	7.64	4.99	4.92	6.22	5.29	6.79	8.46	6.42	8.42	10.75	7.94	8.65	10.28	10.13	7.78	8.97	19.16	9.38	8.52	15.62	8.62	14.07	9.27	9.08	7.52	
	Taipei	1.73	1.82	1.85	1.91	2.00	2.59	2.29	5.33	2.81	2.28	2.35	2.39	1.92	1.78	1.80	2.89	1.90	2.40	2.27	1.44	1.90	2.28	2.21	2.50	1.54	1.78	1.64	1.85	1.92	2.14	1.93	5.47	4.87	1.65	1.68	1.75	
	Tokyo	1.60	1.93	0.90	6.53	4.21	3.35	7.64	2.93	7.00	6.16	8.93	9.08	7.72	12.98	17.12	16.01	13.59	7.23	3.32	3.99	3.89	3.53	4.18	5.50	5.43	10.23	9.60	10.11	7.31	5.69	7.18	5.46	6.39	4.98	6.06	4.33	
	Dubai (Buddy Post)		0.00	0.24	0.06	0.06	0.01	3.09	40.00	0.00	3.00	0.00	0.00	0.00	0.00	0.00	1.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	11.40	
	Dubai		0.00	0.50	0.35	0.00	3.14	19.05	32.30	27.34	34.44	31.80	37.13	30.34	36.82	37.74	32.24	28.50	21.43	24.34	23.03	23.95	18.10	25.76	25.16	37.14	26.71	26.30	29.47	20.21	31.74	24.32	34.74	44.01	35.92	39.66	10.99	
	Bangkok India Unit																																					
Europe/America/Africa	London	10.65	9.15	9.99	8.91	7.96	9.78	6.46	7.68	8.55	9.68	8.83	8.39	9.02	9.51	10.54	9.60	10.05	9.37	8.64	9.58	7.95	11.61	13.01	10.47	12.75	9.34	9.37	14.71	11.03	9.68	12.32	9.40	10.84	11.65	12.77	10.37	
	Moscow	8.92	8.68	9.35	8.45	8.29	6.82	8.72	10.20	8.35	7.30	6.75	9.52	10.86	9.86	13.90	13.91	9.44	7.98	4.87	4.84	5.78	5.47	6.99	5.30	4.54	5.99	7.70	4.56	7.47	4.15	3.82	6.95	6.34	4.02	3.91	3.54	
	Washington DC	0.95	0.50	0.60	1.75	1.70	1.04	1.56	1.05	0.88	2.02	0.75	1.39	1.66	0.78	1.07	5.33	1.70	1.19	0.66	1.52	2.29	1.16	0.85	1.17	1.55	0.65	0.84	1.77	3.58	2.89	0.27	0.68	0.73	2.34	1.71	0.92	
E-Services	iBranch	11.05	10.63	11.47	10.62	9.62	11.24	11.19	10.80	7.56	8.18	8.52	5.94	9.40	6.50	9.22	10.38	8.46	12.46	16.06	11.99	8.63	9.46	9.29	7.06	12.47	11.01	9.06	13.18	13.09	17.73	18.34	11.72	6.77	7.78	8.75	8.21	
NZ Pacific	Review Branch																																					
Pacific Region	Apia	6.99	9.22	12.84	10.52	10.30	10.21	8.83	9.10	9.64	10.45	8.87	7.15	7.82	9.88	13.00	8.36	8.32	7.37	6.52	10.89	6.86	7.42	7.53	5.99	8.29	10.34	5.74	5.41	4.33	4.65	2.98	3.84	4.97	4.67	4.43	3.19	
	Suva	20.89	34.66	26.86	27.22	29.88	38.13	44.01	40.22	23.26	19.52	19.03	20.36	18.09	30.03	29.54	21.26	45.06	44.06	50.63	49.96	44.23	28.72	38.66	35.09	41.03	52.73	34.82	27.68	28.22	28.82	33.68	23.23	19.20	15.87	15.33	10.35	
	Pacific Division Auckland	48.44	31.57	67.08	66.03	66.81	62.29	46.46	52.56	51.12	68.40	58.66	44.42	43.86	33.47	67.25	23.13	33.09	74.91	32.58	26.88	38.21	44.98	7.34	14.99	23.26	13.87	8.02	14.96	4.91	16.68	6.48	6.43	27.08	2.25	12.73	8.07	
	Nuku'alofa	25.60	27.10	18.35	13.55	14.73	11.41	12.92	12.62	11.13	13.04	12.61	11.79	15.53	20.53	17.23	7.14	17.42	17.40	20.88	21.21	16.41	16.31	16.33	17.39	19.23	24.39	21.93	14.95	16.69	15.15	19.85	17.54	16.32	12.53	11.89	13.38	
Auckland Region	Auckland Central	14.13	14.01	19.41	19.85	20.06	19.03	22.66	22.30	22.77	20.72	22.63	18.93	17.84	15.90	17.39	15.81	16.44	15.20	15.05	15.66	15.96	15.32	19.45	20.28	18.71	20.46	27.44	28.52	20.65	21.03	23.10	19.30	22.18	19.00	20.86	21.53	
	Hamilton	16.27	13.40	18.56	16.53	15.17	15.50	17.25	17.36	21.99	24.31	25.57	29.98	24.61	20.58	23.79	21.13	17.81	15.68	14.00	14.31	16.36	15.64	15.59	20.96	21.85	18.79	19.76	17.03	14.67	16.67	16.74	18.50	22.07	18.06	17.66	16.95	
	Henderson	19.04	17.96	21.16	22.73	22.21	21.49	20.50	19.22	13.78	16.44	15.74	15.66	16.22	12.82	16.46	15.23	12.39	15.68	16.62	16.20	16.46	16.65	18.44	19.20	18.60	15.40	19.98	18.45	15.05	19.36	18.72	16.48	17.97	16.08	18.16	16.95	
	Manukau Branch	6.35	7.70	16.24	18.42	15.97	24.53	18.35	17.71	16.33	19.07	23.06	20.29	18.17	15.80	19.85	16.40	14.75	15.99	13.04	14.72	13.34	12.55	12.02	13.95	15.50	14.90	17.59	15.34	16.56	19.77	18.39	17.87	16.48	16.69	18.55	17.55	
	Northern Region Documentation Branch	14.56	6.00	11.42	12.29	12.05	28.06	11.18	5.38	8.20	11.41	12.50	8.39	12.55	7.22	11.02	9.82	13.09	10.36	8.90	23.68	7.77	15.00	7.47	7.38	7.94	8.72	12.82	9.40	7.94	16.46	18.31	22.61	7.83	10.93	3.94	7.77	
Central / Southern Region / Australia	Christchurch	10.85	12.15	11.93	12.43	12.89	23.06	24.14	17.21	14.66	17.95	20.51	22.75	12.53	11.89	13.13	16.54	14.99	23.79	20.11	15.34	12.08	16.75	24.63	30.90	35.42	31.12	31.71	29.65	29.61	35.36	26.54	25.63	24.13	22.39	20.43	20.03	
	Dunedin	4.33	3.74	2.26	6.89	5.89	11.14	11.63	8.60	6.38	7.71	7.03	7.51	5.32	7.51	3.44	5.60	11.89	12.86	15.38	9.67	13.32	14.28	13.48	14.66	14.79	10.62	8.61	12.25	11.20	14.77	9.53	9.59	10.26	9.41	9.67	8.71	
	Palmerston North	10.02	16.42	10.81	11.42	12.39	10.32	8.89	10.90	14.20	14.96	23.52	21.15	24.47	23.97	22.86	17.90	17.73	11.95	12.50	10.61	9.72	9.45	9.93	10.18	11.80	8.04	12.44	9.49	13.91	18.01	23.33	17.60	19.87	17.00	14.89	16.95	
	Sydney	2.91	3.27	4.48	5.56	6.21	7.61	9.08	9.40	9.04	11.65	11.21	10.15	3.94	4.57	2.75	3.46	4.09	3.61	9.52	10.90	6.99	4.42	4.17	3.24	3.19	3.60	2.96	5.44	2.58	4.04	2.31	2.18	2.54	2.50	2.85	2.85	
	Wellington	6.35	5.19	5.72	7.33	7.26	15.05	18.51	22.63	11.34	18.38	19.01	13.40	14.41	10.45	16.45	9.93	8.59	10.11	9.24	9.16	8.45	11.73	10.83	13.39	16.97	19.39	23.41	21.19	16.90	22.05	20.97	20.18	21.29	17.02	21.52	19.69	
	Wellington Business Unit	12.98	10.45	14.10	15.68	13.11	16.37	21.49	23.27	13.27	14.12	12.39	12.02	10.83	11.62	8.62	12.5																					

