

Processing Timeliness
Report prepared by Business Information Services, Department of Labour (Immigration)
Definitions

Term	Definition
Applications Decided	Applications which are approved or declined, based on policy criteria. Does not include applications which do not meet the lodgement requirements, were withdrawn or NZIS refuses to consider.
Average Processing Times	Calculated from the date that an application is tendered to the day that a decision is made. An application that is decided on the same day that it is tendered will show as 0 days. An application that is decided the next day will show as 1 day.

Average processing times in days by NZIS branch for Limited Applications

Note (i) "0" indicates same day service.
 Note (ii) Blanks indicate no applications for the period of time.
 Data for period July 01, 2008 to January 31, 2012

		Month Decided																							
		2008-07	2008-08	2008-09	2008-10	2008-11	2008-12	2009-01	2009-02	2009-03	2009-04	2009-05	2009-06	2009-07	2009-08	2009-09	2009-10	2009-11	2009-12	2010-01	2010-02	2010-03	2010-04	2010-05	
		Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date
Branch Market	Branch Decided																								
Border	Border - Visa Waiver	0.00																					0.00		
	Border Operations						0.00																		
	Compliance Operations																								
Central	Hamilton	99.60	4.00	0.67	0.00	18.00	23.80	20.50	33.86	11.88	12.38	12.17	6.70	9.00	10.91	10.69	22.18	0.00	5.31	27.31	28.39	23.13	16.83	28.33	
	Palmerston North	2.39		0.00	7.00			2.00	4.00	7.25	32.00		18.00	11.00	51.25	6.50		0.00	68.50	34.00	65.86			10.25	
	Palmerston North Student Branch	33.30	26.00	45.91	34.88	14.17	25.28	28.90	7.86	15.86	17.83	14.96	21.62	14.65	14.00	16.29	11.61	14.72	16.15	33.79	16.52	22.00	22.16	65.13	
Europe/Africa/Middle East	iBranch																								
	Ankara										14.00		41.00		6.00	32.00			50.20		51.75	32.00		27.67	33.50
Europe/Africa/Middle East	Berlin																								
	Cairo (MFAT)																								
	Dubai	3.20				0.00	0.00				112.00			0.00			10.00	1.00	79.25	8.93	21.60	30.17	14.20	5.71	
	Geneva																								
	London	12.00	0.00	35.75	5.00	22.75	12.00	31.57	24.00	35.00	35.83	54.00	30.50	2.00	0.00	0.00	34.60	31.50	23.33	22.60	0.00	11.40	0.00		
	Madrid					43.00		38.00																	
	Moscow	14.47	19.39	9.21	10.43	13.08	12.72	14.17	13.30	13.34	16.23	13.24	14.79	11.37	17.02	12.47	12.76	10.56	19.59	14.14	16.16	8.17	11.95	14.91	
	Paris		42.00		6.00					4.50						27.00									
	Pretoria																								
	Pretoria (Buddy Branch)	1.00		41.80	13.83	24.86	39.00	50.00	9.00	2.00	16.50	48.00	1.00	29.33	15.00		83.00	26.18	24.83	31.75	34.50	25.57	6.00	11.00	
	Rome																								
	Tehran						64.00															0.00			
	The Hague										4.00									21.00					
	Warsaw	17.67																							
North Asia	Beijing	13.46	12.13	9.71	12.92	7.13	12.78	14.86	13.30	10.74	11.19	19.76	11.83	15.73	18.00	9.79	12.33	14.84	16.69	15.81	12.59	22.38	9.38	29.47	
	Hong Kong	12.48	17.67	9.84	18.83	13.41	16.96	24.25	24.23	9.80	11.94	24.92	21.50	7.60	20.10	10.53	21.67	22.00	13.22	12.07	17.67	19.67	22.25	14.33	
	Manila	26.38	34.00	15.84	16.80	12.52	15.10	12.70	15.47	10.75	17.84	11.62	16.08	18.79	21.98	20.83	22.36	21.83	25.79	23.48	26.58	21.97	31.97	32.74	
	Seoul		1.00					15.00	14.50			52.33	2.00	4.00	26.75						26.00	0.00			
	Shanghai	8.00	7.46	9.17	17.55	16.77	27.05	25.14	28.50	18.40	10.29	14.18	28.50	20.00	11.20	27.00		25.25	60.20	30.00	107.00	43.00	23.00	14.00	
	Taipei			10.00	7.00		20.00	37.00	56.00		3.00	4.00					21.00		6.93		14.00	28.00			19.00
Northern	Tokyo			5.00	1.00											19.00			15.00		3.00	0.00	0.00		
	Auckland Central	6.69	6.13	9.45	20.92	3.93	12.13	4.17	10.75	3.62	20.78	4.89	5.43	1.38	3.16	5.59	12.04	2.13	25.14	24.50	4.00	7.73	9.28	7.20	
	Henderson	19.78	26.17	27.55	8.51	11.81	8.93	22.73	19.47	18.64	22.42	10.78	12.30	10.97	13.08	10.36	15.61	24.48	31.88	19.57	26.39	18.90	23.18	21.17	
	Manukau Branch		5.00		0.00	0.00	27.00	0.00	0.00	50.17	38.97	3.20	29.00	12.00	171.00			25.75	0.00	19.00	0.00	25.50	17.50	2.13	
	Northern Region Documentation Branch	6.80	8.00	4.00	17.67	7.00	5.33	22.00	4.00	9.00	11.07	6.33	8.78	3.75	4.00	5.71	9.60	8.75	18.60	8.00	10.00	9.50	17.00		
Other	Service Delivery - NATO		1.00																						
	Apia	1.00	0.67	8.93	3.33	3.78	4.28	3.97	3.91	3.94	5.41	4.01	6.41	8.75	7.98	5.09	2.09	6.12	11.32	5.53	2.86	2.75	6.40	5.25	
Pacific/America	Auckland Pacific Branch	1.00	219.00	6.00			8.00		6.00	15.00														0.00	
	Brasilia (MFAT)									37.33		25.25			29.00	38.00			56.00	63.00					
	Buenos Aires																								
	Canberra				12.00																				
	Honiara		5.00	5.00		15.00					0.00	6.44	9.90		120.00			12.00	8.00	7.63		1.00	7.39	13.65	
	Los Angeles				23.50	23.00		22.00	18.50								33.00						7.00		
	Mexico																								
	Niue												13.00	16.00						18.00					
	Noumea																34.00						94.00	76.00	
	Nuku'alofa	9.90	18.78	7.21	5.03	3.72	5.61	6.00	6.89	6.91	5.99	14.36	12.13	11.38	10.57	5.98	5.48	7.76	15.36	3.65	4.87	6.19	3.37	6.57	
	Ottawa											9.00													
	Port Moresby	13.40	10.00	7.00					21.00				12.00	28.00					15.00	29.50	62.00		1.50		
	Port Vila	6.00	16.00	14.82	20.60	19.87	24.23	66.15	46.85	25.92	18.34	19.78	24.98	24.20		18.10	19.50	16.78	15.36	33.37	23.78	25.62	18.07	14.81	
	Rarotonga												20.00	15.00		11.00	21.00		32.50		17.00		16.00	17.00	
	Santiago			42.00	13.00		15.50	57.00		65.00									24.00					157.00	
	Sao Paulo		21.00																						
	Suva	28.61	26.41	37.91	5.70	10.90	25.41	10.88	2.27	3.19	11.17	12.05	21.35	29.77	14.75	13.70	13.37	28.02	16.53	3.92	2.78	11.76	18.62	20.10	
	Suva Buddy Branch																								
	Sydney	0.00		2.80	5.80		2.00	1.20	4.00		0.00	4.67			0.00	8.67	11.67	11.50	24.00				16.50	0.50	2.00
	Tarawa	8.00	10.00				14.86	16.35		10.00		8.00						27.00	4.00	21.00	2.70	4.00	4.25		
Washington DC				0.00	4.00	0.00										1.00		0.00	2.33				15.00	4.50	
Refugee	Refugee Quota Mangere																		0.00						
South Asia	Bangkok	35.85	46.70	37.15	19.03	29.12	28.10	41.23	17.47	18.29	34.57	21.33	38.63	49.88	20.95	39.10	14.48	35.90	10.51	25.70	32.52	17.07	17.62	26.00	
	Bangkok India Unit																7.67	29.50	24.50			4.00			
	Ho Chi Minh																								
	Ho Chi Minh Buddy Branch	40.14	25.00	38.71	33.26	45.60	58.24	56.47	46.43	56.69	33.65	52.73	51.43	29.73	35.87	39.00	47.27	29.55	47.89	51.20	47.50	70.92	62.00	7.67	
	Jakarta	6.32	7.64	24.53	10.77	6.51	14.86	8.63	5.41	4.97	6.27	13.64	6.69	12.35	10.11	5.31	6.95	13.18	7.78	9.99		4.58	9.49	7.55	
	Mumbai																								
	New Delhi	30.75	41.26	49.47	37.09	74.73	71.64	76.67	47.22	35.25	41.30	31.33	109.88	63.40	61.56	79.22	54.21	67.94	46.22	68.09	55.91	26.26	52.64	55.44	
	Singapore	0.25		22.00	11.67	0.00		0.00	18.34	5.47	3.51	9.40	0.00	0.00	38.00	7.75	6.27	20.00	17.30	8.31	14.68	23.14	6.90		
Southern	Christchurch	46.13	55.91	17.57	24.50	63.67	3.00	1.60	0.58	22.16	40.11	8.89	19.53	9.79	20.64	6.50	0.00	12.38	6.42	25.33	11.25	66.00	22.38	28.67	
	Dunedin		0.86		1.00	6.00		4.50	0.00		13.00	0.00	0.67												

Average processing times in days by NZIS branch for Limited Applications

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 Note (ii) Blanks indicate no applications for the period of time.
 Data for period July 01, 2008 to January 31, 2012

		Month Decided																				Total	
		2010-06	2010-07	2010-08	2010-09	2010-10	2010-11	2010-12	2011-01	2011-02	2011-03	2011-04	2011-05	2011-06	2011-07	2011-08	2011-09	2011-10	2011-11	2011-12	2012-01		
		Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date		Days taken from AMS Date
Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided		
		Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	
Branch Market	Branch Decided																						
Border	Border - Visa Waiver										2.00									0.00		0.50	
	Border Operations										75.00	2.00	0.00							0.00		8.78	
	Compliance Operations													39.00								39.00	
Central	Hamilton	7.00	22.58	2.50	25.40	33.33	5.20	0.00		55.00	51.00	30.33		17.50	179.00		15.33	16.33	17.00	61.60		21.40	
	Palmerston North																					13.26	
	Palmerston North Student Branch	26.45	49.99	17.91	32.46	47.52	33.67	21.00	38.28	28.45	11.44	35.20	113.75	36.38	49.00	28.53	25.88	10.09	9.14	0.25	14.36	26.17	
Europe/Africa/Middle East	iBranch			102.00																		102.00	
	Ankara		29.00	14.38	22.50	27.67	40.00	55.33	41.67	42.50	32.75	78.67			12.17		19.50	28.80	17.00	11.36	22.71	24.72	
	Berlin												1.00	6.00								3.50	
	Cairo (MFAT)												20.00	35.33	10.67				35.20	44.17		30.86	
	Dubai	3.27	7.25	18.00	10.50	12.75	14.67	33.40	40.13	33.00	30.33	67.00	19.89	4.38	8.50	16.00	17.00	3.50	5.71	10.75		17.74	
	Geneva														36.00	32.00						34.00	
	London	0.00	27.00	23.00	5.00	0.00	6.25	4.00	1.33	2.56	12.67	3.60	1.00	36.50		3.50		7.00	0.00	9.00	0.50	15.98	
	Madrid																					40.00	
	Moscow	9.00	12.57	11.72	17.02	16.89	15.37	18.35	26.03	21.09	14.00	15.11	14.86	28.57	14.82	10.67	15.75	15.80	19.33	20.48	29.67	15.41	
	Paris																						16.80
	Pretoria					8.67		6.63				43.00	0.00	39.00	8.00	62.00	22.00		7.00			16.50	
	Pretoria (Buddy Branch)	65.00	91.22	41.00	48.50	115.00																30.82	
	Rome								55.00									17.00			16.00	14.00	23.60
	Tehran																						48.00
	The Hague							3.00															12.25
	Warsaw																						17.67
	North Asia	Beijing	14.38	14.91	13.00	25.27	10.90	18.78	14.27	22.60	13.56	17.81	6.43	13.71	13.19	11.70	3.10	5.69	12.71	7.87	8.56	11.71	13.53
Hong Kong		35.50	21.78	74.20	14.00	49.10	9.80	22.50	27.25	86.00	10.14	4.33	13.00	59.00	22.50	4.00	17.00	16.00	8.43	8.50	22.50	19.34	
Manila		32.52	41.77	27.70	23.77	22.94	24.93	19.44	23.17	28.68	24.95	28.49	19.26	15.23	18.83	16.00	15.58	18.61	20.65	15.90	14.40	21.21	
Seoul				129.00	2.50	26.00			44.00	76.00			111.00	114.00	81.50				1.00		3.00	30.58	
Shanghai		31.00	44.33	65.00	36.40			59.25	20.50	14.00	17.86	22.57	32.00	35.25	13.00	60.00	11.00	5.00	5.60	8.67	2.25	21.97	
Taipei			23.00	46.00	17.50	14.00		105.00	15.00	14.50	9.00	37.00				6.00	25.00	3.87				11.02	
Northern	Tokyo					5.00	2.00				0.00											5.00	
	Auckland Central	9.00	17.13	13.17	35.00	36.84	10.68	39.25			21.67	36.00	5.67	14.43	6.50	1.88	0.00	0.75	3.20	6.00		11.24	
	Henderson	26.52	19.43	22.86	18.46	14.62	24.28	19.00	42.40	47.17	16.58	33.56	18.12	13.15	4.50	31.33	19.33	17.38	35.89	3.33	0.33	18.94	
	Manukau Branch	21.67	6.67	46.00	0.00	9.94	13.76	0.00	0.00	3.50	0.00			12.40	2.00	10.80	7.93	8.13	11.94	9.75	28.00	19.73	
	Northern Region Documentation Branch	6.43	14.00	5.00	22.10	6.00	8.60	5.44	17.80	9.50	9.63	13.00	10.75	8.00		7.00	2.00	2.80	3.33	4.63	11.00	9.12	
Other	Service Delivery - NATO														0.00							0.50	
Pacific/America	Apia	6.24	5.77	6.44	4.40	5.15	5.47	11.32	3.11	2.66	4.40	5.24	6.28	4.36	4.72	4.61	5.69	5.86	7.00	11.72	2.63	5.42	
	Auckland Pacific Branch							63.00							7.00							23.26	
	Brasilia (MFAT)	27.00									55.00											435.00	
	Buenos Aires																15.00					15.00	
	Canberra																					12.00	
	Honiara	12.29		0.00	5.22		35.53	12.00	15.00	18.87	12.88	53.00	3.42		2.00			12.00	15.53	8.00	10.70	15.01	
	Los Angeles	25.00		42.00			36.00				123.00							1.00	76.00			33.71	
	Mexico			66.00						71.00	31.00	39.00					31.00	24.00		43.00		38.18	
	Niue		1.00	7.33		37.50	16.50														41.00	19.45	
	Noumea										134.00											67.67	
	Nuku'alofa	4.60	4.38	29.00	3.07	5.27	6.54	15.76	10.82	4.81	5.36	5.75	12.36	13.68	9.69	9.05	6.53	7.42	9.97	13.18	5.75	6.85	
	Ottawa														13.00								11.00
	Port Moresby				8.00		14.00		79.00	5.00	6.00	3.00		5.00				6.00	1.00			11.85	
	Port Vila	19.14	127.67	17.00	8.19	17.71	25.06	24.13	60.17	44.86	23.76	34.66	16.79	34.15	23.67	15.64	12.00	17.48	22.26	19.65	42.33	26.03	
	Rarotonga	1.00		26.00																			19.00
	Santiago			137.00													44.00	287.00					74.92
	Sao Paulo																						21.00
	Suva	16.00	12.63	12.26	10.67	12.83	11.00	16.18	14.10	19.18	14.44	14.38	24.67	11.44	7.18	5.63	11.03	11.40	9.15	8.25	10.67	12.24	
	Suva Buddy Branch					0.00																	0.00
	Sydney	17.67	0.00	8.67	25.00	23.00	20.00	0.00		27.00	7.00	3.50	1.67	15.33	0.00	1.00	14.00	0.00	0.00	1.78	0.89	5.26	
	Tarawa	5.80				9.15	3.00		20.56	16.39	31.83			6.91				5.19	6.00	50.00	1.00	11.77	
	Washington DC	15.00	5.50				4.00	0.00	4.00								0.00	1.00		0.00	0.00	0.00	4.00
Refugee	Refugee Quota Mangere																					0.00	
South Asia	Bangkok	8.68	22.50	25.28	14.34	10.33	14.14	20.86	26.40	15.66	26.07	14.89	18.68	56.78	39.40	11.36	10.00	8.93	10.71	12.00	20.51	21.20	
	Bangkok India Unit				49.00	19.60	10.00				6.14	30.43	25.18	8.43	72.33	102.50	14.00	10.77	9.00			25.44	
	Ho Chi Minh												7.00	22.75	30.83	21.08	17.57	21.56	20.93	18.67	18.78	21.14	
	Ho Chi Minh Buddy Branch	12.83	9.75	12.29	6.62	38.88	22.92	20.75	43.60	25.18	45.50	34.67	50.86	67.33								38.75	
	Jakarta	5.68	5.76	13.00	6.63	4.61	8.47	13.83	8.85	6.16	4.25	6.04	6.76	4.56	5.54	5.51	3.65	3.80	4.95	7.00	8.68	6.14	
	Mumbai												6.83	18.72	38.00		35.75	32.75	31.59	25.69	45.80	27.10	
	New Delhi	68.19	82.89	46.29	46.37	61.75	23.49	61.38	54.68	61.85	53.21	84.19	38.41	51.38	49.59	39.86	31.19	35.60	39.71	27.71	23.69	51.51	
	Singapore	1.00	13.00	2.33	3.50	8.28	43.92	41.75	20.00	12.34	11.03	29.80	30.00	15.45	42.00	32.00	17.00	4.00	17.25	17.00	15.43	13.03	
Southern	Christchurch	18.20	13.67	8.08	24.89	9.41	3.00	6.60	9.67	12.00			20.50	17.33	51.50	2.38	20.00		9.92	29.67	30.78	22.14	
	Dunedin	14.00			12.00													24.00	11.00	2.00	7.67	5.00	
	Immigration Profiling Group	72.00	94.00	51.33		25.80	11.29	193.00	58.00	70.00			32.00	141.33		0.00	49.00	43					

Average processing times in days by NZIS branch for Returning Resident's Applications

Note (i) "0" indicates same day service.
 Note (ii) Blanks indicate no applications for the period of time.
 Data for period July 01, 2008 to January 31, 2012

		Month Decided																						
		2008-07	2008-08	2008-09	2008-10	2008-11	2008-12	2009-01	2009-02	2009-03	2009-04	2009-05	2009-06	2009-07	2009-08	2009-09	2009-10	2009-11	2009-12	2010-01	2010-02	2010-03	2010-04	2010-05
		Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date
Branch Market	Branch Decided																							
Border	Border Operations			0.00																				1.00
	Fraud Branch																					1652.00		
Central	Hamilton	3.17	3.28	3.31	4.35	4.91	4.04	3.87	3.14	3.63	4.03	3.75	4.02	4.64	4.77	3.66	4.89	5.29	3.10	5.14	3.52	4.88	6.45	4.03
	Palmerston North	1.66	0.97	0.80	1.36	1.49	0.96	0.51	1.75	1.54	1.47	1.37	1.04	1.58	1.33	1.32	0.95	1.14	1.35	1.28	2.25	4.05	3.71	3.18
	Palmerston North Student Branch																							
	Palmerston Nth India Unit																				0.00			
Europe/Africa/Middle East	Dubai	5.00		6.00	10.00	0.00		16.67	0.00	10.00	2.55	55.00	0.00		0.00	1.00		12.00	0.00	7.33	3.50	0.00	26.90	9.00
	London	6.87	13.69	14.00	17.58	12.43	23.78	3.96	10.35	9.35	12.35	32.21	4.49	6.96	4.30	10.62	10.43	15.72	26.36	26.12	1.95	22.34	14.69	13.98
	Moscow		0.00	3.00	4.00					0.00	3.00										12.50		0.00	0.00
	Pretoria																							
North Asia	Beijing	1.78	44.76	2.20	3.81	76.36	62.69	3.91	4.21	4.09	0.46	1.87	2.55	2.06	2.37	7.16	3.61	10.30	2.97	2.39	4.91	24.60	5.27	3.80
	Hong Kong	3.68	2.36	1.11	0.35	0.28	3.14	1.81	0.30	3.32	3.00	0.00	2.79	2.13	4.42	0.58	1.62	2.14	7.09	1.80	3.15	1.90	0.92	5.36
	Manila	4.00	5.00	0.00	11.50		7.00		46.00	1.50	4.00	3.50	2.00	3.00	3.33		2.00	16.75	12.75	3.00	22.55	7.00	3.50	
	Shanghai	0.29	0.78	2.00	1.82	4.00	1.13	16.75	3.00	2.83	4.60	1.43	6.39	2.09	2.00	2.75	2.25	3.60	3.00	2.30	1.52	1.40	3.60	2.85
	Taipei	22.86	4.87	0.50	9.48	0.29	0.25	0.60	0.38	0.30	0.18	0.92	0.38	0.40	1.00	0.88	1.40	0.00	0.75	0.42	1.00	0.00	0.67	0.00
Northern	Auckland Central	1.41	1.36	1.72	1.59	1.72	1.42	1.94	2.67	2.99	1.65	1.50	1.33	1.38	1.17	1.33	1.89	1.28	1.17	1.01	1.54	1.57	0.85	1.18
	Henderson	1.05	1.11	0.83	1.57	0.64	0.86	0.74	0.79	0.90	2.20	1.09	1.27	0.84	1.12	1.40	1.33	0.51	1.94	0.85	0.77	0.48	0.71	0.92
	Manukau Branch	1.56	1.46	0.92	1.36	1.42	1.30	1.19	1.11	0.79	1.37	0.86	2.47	1.39	1.40	2.00	1.79	1.60	1.02	0.94	3.36	1.11	1.97	1.33
	Northern Region Documentation Branch	4.32	3.83	2.83	4.12	3.71	3.24	6.32	4.18	4.00	3.64	3.14	3.42	2.55	5.41	10.27	2.47	6.55	2.00	4.23	4.92	5.20	4.93	6.08
Other	Ministry of Foreign Affairs Protocol																							
	Online Christchurch																							
Pacific/America	Apia	3.86	6.55	4.50	4.67	4.65	5.73	4.30	3.47	1.67	2.32	0.63	1.60	2.06	0.64	1.80	0.10	0.94	2.61	1.24	1.41	0.57	1.80	0.89
	Auckland Pacific Branch						7.00											1.00						
	Nuku'alofa	0.38	1.20	0.20	10.92	0.50	10.48	1.22	0.94	0.00	3.57	25.44	0.00	15.13	0.11	8.82	3.58	3.60	0.50	3.05	17.00	0.25	0.63	0.43
	Suva	50.60	9.82	25.44	23.75	11.06	48.87	5.50	59.25	28.17	0.67	18.60	4.27	4.38	0.00	43.50	20.17	28.00	8.14	0.42	2.71	54.30	3.60	1.75
	Sydney	2.28	6.15	9.76	6.00	4.33	2.55	2.03	7.11	4.82	19.05	5.17	12.74	3.93	5.27	7.10	1.07	14.23	9.90	8.86	7.43	10.85	5.63	8.90
	Washington DC	8.19	2.25	2.14	2.78	6.56	12.47	3.95	13.77	27.89	6.67	1.00	2.44	0.67	4.50	4.70	3.43	4.32	0.37	2.31	5.80	3.69	0.54	4.38
Refugee	Refugee Quota Mangere																							
South Asia	Bangkok	9.00	2.67	6.63	7.63	8.67	420.50	2.67	3.00	24.40	10.88	29.00	16.33	1.00	11.00	4.00	11.45	3.33	5.25	18.14	9.83	7.89	9.33	6.86
	Ho Chi Minh																							
	Jakarta	0.29	1.80	1.00	1.00	2.43	36.00	4.71	1.50	2.00	0.00	1.00			3.00	2.00		0.00	1.00	2.67	5.40	14.00	7.00	8.00
	New Delhi	30.50	51.75	51.63	123.13	372.18	19.46	59.83	39.29	7.90	145.60	103.14	36.56	88.61	50.50	79.35	159.93	55.89	58.40	60.75	26.15	30.21	33.33	140.15
	Singapore	6.05	0.00	1.60	11.60	1.45	2.88	1.82	8.11	11.40	2.00	4.13	0.55	2.13	2.14	3.53	5.00	3.67	8.85	15.64	3.12	10.29	1.00	2.00
Southern	Christchurch	7.33	6.30	11.15	12.69	14.10	12.17	7.21	3.04	2.92	4.06	2.32	4.11	2.86	2.57	4.87	3.10	3.76	2.66	2.97	1.91	4.33	3.26	2.20
	Dunedin	0.59	1.23	1.53	0.75	0.38	0.58	1.64	1.08	1.30	1.71	0.69	0.63	0.81	0.61	0.35	0.60	0.41	0.28	0.16	0.52	0.45	0.83	0.49
	Immigration Profiling Group		15.00	17.00	8.60	27.00	21.33	27.33	8.00	73.00	37.36	25.67	17.80	3.00	42.40		8.67		4.00	23.00	49.00	36.50	311.00	54.00
	Queenstown Branch	1.00	11.29	4.55	1.07	2.11	5.00	5.81	5.50	6.88	6.47	1.58	4.83	2.14	1.53	0.93	1.83	4.24	1.86	2.95	0.93	1.04	2.84	3.50
	Wellington	2.93	1.89	1.20	2.40	4.95	2.95	2.83	3.22	3.78	2.59	2.60	1.91	1.25	1.22	0.94	0.86	0.41	1.04	0.85	1.67	1.98	1.99	1.04
	Wellington Business Unit	1.13	2.10	3.65	0.29	0.00	0.00	0.80								30.00	30.80		25.00	0.00		9.67		21.22
Total		2.82	2.81	3.19	4.29	5.29	4.74	3.42	2.86	2.79	3.58	2.63	2.37	2.03	2.77	2.91	2.48	2.33	2.59	2.49	3.40	2.78	2.47	

		Month Decided																				Total		
		2010-06	2010-07	2010-08	2010-09	2010-10	2010-11	2010-12	2011-01	2011-02	2011-03	2011-04	2011-05	2011-06	2011-07	2011-08	2011-09	2011-10	2011-11	2011-12	2012-01			
		Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date		Days taken from AMS Date	Days taken from AMS Date
Branch Market	Branch Decided																							
Border	Border Operations																							0.50
	Fraud Branch																							1652.00
Central	Hamilton	4.80	3.14	3.46	3.20	3.88	3.35	3.61	4.19	5.54	6.84	8.71	6.67	6.30	5.93	6.94	7.27	8.39	7.40	7.19	9.54	4.87		
	Palmerston North	2.69						0.00															1.65	
	Palmerston North Student Branch	5.06	2.18	2.23	1.79	2.71	2.32	0.93	3.24	2.90	0.60	3.07	4.81	2.62	2.94	1.88	1.72	2.03	2.88	2.55	1.76	2.54		
	Palmerston Nth India Unit																						0.00	
Europe/Africa/Middle East	Dubai	10.00	3.00		2.00	0.00		24.00	2.60	2.00	9.25	37.00	5.91	1.00	0.00	0.00		1.50	3.17			3.00	9.09	
	London	5.40	11.36	8.53	15.57	24.06	13.44	6.91	13.91	5.59	9.26	8.15	5.59	7.46	10.15	5.91	2.20	5.25	2.66	2.48	1.76	11.40		
	Moscow		0.00	1.00	0.33	6.00	14.00	2.67	6.00		0.33	22.75	0.00	1.50			10.25	4.60	0.00	5.50			5.79	
	Pretoria				0.00			0.00				8.00					7.92	19.00	2.00	8.75	20.08	10.97		
North Asia	Beijing	12.42	9.29	4.42	14.41	26.30	17.33	8.90	25.86	5.13	3.91	2.68	6.00	2.08	3.00	1.21	2.87	3.14	4.96	6.76	1.73	10.68		
	Hong Kong	6.92	16.33	4.94	7.53	7.67	12.64	10.00	8.00	5.35	4.06	14.83	14.52	3.17	3.63	3.31	1.75	3.33	3.60	6.65	20.62	4.75		
	Manila	6.22	4.50		133.00	7.00	22.33	5.00	7.08	12.38	10.46	4.25	11.83	2.00		4.00	3.00		9.00			10.40	11.46	
	Shanghai	2.46	5.15	1.61	1.20	3.64	2.71	2.33	2.67	1.31	3.81	2.85	2.13	2.29	4.90	4.24	4.44	3.00	2.84	4.50	5.23	3.12		
	Taipei	1.67	37.00	116.00	0.00	2.75	2.33	0.00	16.40	0.33	0.75	21.00	2.82	2.00	0.20	14.60	0.00	0.00	0.67	0.00	4.00	5.22		
Northern	Auckland Central	0.63	0.57	0.05	0.89	0.93	3.12	1.69	2.04	2.45	1.08	2.23	2.68	1.90										

Average processing times in days by NZIS branch for Student Applications

Note (i) "0" indicates same day service.
 Note (ii) Blanks indicate no applications for the period of time.
 Data for period July 01, 2008 to January 31, 2012

		Month Decided																							
		2008-07	2008-08	2008-09	2008-10	2008-11	2008-12	2009-01	2009-02	2009-03	2009-04	2009-05	2009-06	2009-07	2009-08	2009-09	2009-10	2009-11	2009-12	2010-01	2010-02	2010-03	2010-04	2010-05	
		Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date
Branch Market	Branch Decided																								
Border	Border - Visa Waiver																								
	Border Operations																								
	Compliance Operations																								
	Fraud Branch																								
	Hamilton Airport		20.00																						
Central	Hamilton	15.13	18.83	13.50	17.80	14.59	19.73	26.57	23.77	19.03	19.97	32.54	19.36	23.65	15.37	17.26	20.22	24.93	27.71	22.66	17.48	20.21	16.43	31.04	
	Palmerston North	16.00	25.47	40.41	18.86	29.91	14.08	28.07	12.38	24.00	36.41	33.06	37.17	21.93	13.41	25.85	24.74	48.50	24.29	33.75	49.08	33.33	31.27	32.09	
	Palmerston North Student Branch	11.53	21.62	28.42	26.48	21.51	21.78	17.21	6.01	7.01	28.97	38.87	31.61	12.51	34.86	42.48	39.27	34.90	31.54	27.28	12.69	11.00	35.69	43.89	
	Palmerston Nth India Unit																								
	iBranch	0.50					5.25	0.80		10.25	1.67	7.00	13.00	5.43	15.40	42.75		11.63	95.67	16.44	82.50	1.00	46.63	18.50	48.50
Europe/Africa/Middle East	Ankara	22.43	20.50	17.00	26.10	24.38	31.00	33.25	36.50	18.33	26.43	22.00	26.56	28.00	24.86	24.73	30.83	41.67	41.33	32.25	44.50	23.90	29.40	25.27	
	Berlin	15.61	21.41	15.36	18.91	14.11	10.36	14.67	14.31	31.86	9.77	13.24	14.62	20.47	17.71	15.21	15.77	10.87	9.76	19.55	26.39	9.38	5.18	8.60	
	Brussels	23.09	30.25	13.00	28.00	32.00	12.00	31.86	42.00	55.00	17.50	13.50	16.29	21.45	24.00	5.50	23.00	30.50	11.00	215.00	18.00			36.00	28.00
	Cairo (MFAT)																								
	Dubai	26.74	24.63	12.62	32.96	30.19	35.96	24.41	21.18	31.12	20.44	29.66	31.67	43.00	45.21	39.51	44.40	26.60	40.73	30.29	29.88	37.07	16.83	26.31	
	Dubai (Buddy Post)		168.00					111.50	0.00							1.00	57.00	6.14							
	Geneva	9.67	5.87	11.50	13.13	13.00	12.00	14.00	24.82	34.86	8.50	8.24	6.42	12.63	10.67	17.25	12.76	10.19	16.57	16.44	25.58	35.00	11.57	8.13	
	London	8.38	12.69	17.07	15.40	16.16	12.46	16.20	29.48	36.32	15.74	16.22	10.50	10.15	15.57	17.61	25.28	13.06	10.55	12.54	16.56	17.44	23.18	11.20	
	Madrid	27.64	10.50	19.33	14.00	46.38	16.17	23.80	13.11	11.00	30.00	18.17	16.50	18.56	10.40	13.29	13.43	24.33	18.17	27.00	19.60	14.25	20.50	8.20	
	Moscow	15.51	10.44	14.63	14.32	19.82	12.81	24.13	12.61	18.92	19.58	9.96	16.00	11.11	12.53	14.65	9.82	21.55	19.00	20.77	32.44	20.04	4.67	8.92	
	Paris	10.68	5.33	18.70	20.75	9.80	11.71	11.43	9.97	5.25	6.09	8.50	8.92	8.44	3.64	5.00	23.71	7.67	6.52	13.50	18.91	25.00	6.00	6.76	
	Pretoria																								
	Pretoria (Buddy Branch)	42.43	49.71	40.98	52.63	51.31	54.07	76.50	94.34	70.89	64.50	75.94	87.50	92.05	80.11	93.12	48.59	35.18	43.89	98.00	59.47	60.82	27.21	83.13	
	Rome	16.20	13.43	13.00	18.00	18.29	27.00	17.80	42.67	33.50	2.00	18.22	13.80	14.06	19.00	36.00	34.33	29.50	66.00			17.00	12.43	23.20	
	Tehran		140.00	9.00	112.00		140.00	122.00			91.00		105.00	38.00	2.50	6.50	0.00	0.00	311.00	0.00		117.00	202.00		
	The Hague	14.09	23.09	48.13	69.75	18.79	17.90		8.00	10.60	8.20	12.65	9.20	14.69	16.57	14.33	9.73	14.44	19.17	32.82	36.66	17.60	27.40	11.39	
	Warsaw	19.00						24.00	20.50					14.00	10.00							15.00			
Inactive	Quota																							2278.00	
	San Jose - British	28.00																							
North Asia	Beijing	35.72	31.80	30.99	37.12	35.03	35.80	30.94	33.13	34.52	44.47	35.45	38.23	36.95	38.80	41.96	39.33	43.73	41.08	36.72	42.02	37.76	43.13	38.33	
	Hong Kong	15.09	15.96	20.14	18.17	18.23	14.59	9.04	19.46	24.14	20.08	17.50	13.89	16.71	17.53	17.53	21.90	20.18	11.50	11.05	14.96	19.71	16.24	17.70	
	Manila	15.56	19.83	20.52	11.76	9.79	7.44	14.40	9.52	6.94	14.22	8.49	6.81	10.53	15.94	10.53	14.79	23.36	12.96	19.00	10.67	15.90	13.54	17.93	
	Seoul	12.10	6.92	9.12	10.25	11.44	10.85	17.50	20.53	14.96	9.93	12.53	12.63	14.13	10.44	11.76	16.39	10.62	8.62	17.42	15.89	12.01	18.95	13.25	
	Shanghai	21.35	18.25	18.66	36.38	36.21	29.77	28.48	32.87	19.24	26.82	23.94	19.00	29.45	19.28	28.77	52.74	29.18	16.51	25.23	27.10	38.92	29.99	26.69	
	Taipei	3.42	3.94	5.40	8.51	3.96	3.32	2.54	5.60	4.87	7.22	2.70	2.65	4.17	1.79	3.91	9.65	3.50	3.29	2.89	1.91	3.14	6.05	1.83	
	Tokyo	3.24	1.30	2.08	3.57	3.16	12.64	16.45	14.02	7.99	5.97	4.69	4.13	4.98	4.42	7.06	3.91	8.08	17.96	16.54	18.21	14.73	12.72	3.64	
	Northern	Auckland Central	8.48	11.05	19.70	41.78	29.30	13.89	25.68	43.18	22.00	58.70	15.62	17.83	20.93	21.21	23.07	23.80	22.19	17.59	29.96	24.86	20.06	32.72	27.18
		Henderson	25.77	26.99	26.91	24.22	16.07	19.08	34.30	26.32	20.79	24.70	23.30	18.70	18.24	16.50	20.94	19.95	19.51	19.23	23.96	20.55	20.45	26.05	24.78
Mannkau Branch		18.67	18.81	13.12	18.68	20.83	21.01	42.21	14.44	17.55	26.67	23.99	26.48	32.56	26.11	15.26	22.55	17.98	17.92	33.95	15.34	21.21	20.11	20.37	
Northern Region Documentation Branch		11.25	9.68	6.45	7.52	7.83	7.08	9.46	5.76	7.68	11.11	8.10	5.51	4.35	12.16	10.27	10.00	8.47	10.24	11.62	11.09	10.66	14.75	10.58	
Other	Hard Copy Destroyed																								
	Ministry of Foreign Affairs Protocol																								
	National Office																								
	Online Auckland										230.00														
	Online Christchurch																								
	Review Branch																							539.00	
	Service Delivery - NATO																								
	Service Design - NATO																								
Pacific/America	Apia	6.71	7.33	27.29	21.00	44.00	7.80	7.38	9.00	11.62	4.22	10.38	15.88	6.75	10.15	4.67	11.82	6.57	7.75	11.91	6.54	8.00	6.83	8.67	
	Auckland Pacific Branch	24.50	54.00	8.63	20.21	7.06	31.25	3.50	9.75	5.67	18.83	12.60		10.67	6.33	5.09		15.33	11.00	13.33	16.62	6.50	24.80		
	Brasilia (MFAT)				28.38	25.20	37.76	30.69	34.49	38.03	25.64	21.43	23.29	20.49	24.10	22.38	18.11	27.50	44.70	33.58	35.35	22.72	30.68	68.58	
	Buenos Aires	30.33	26.50	62.00	15.00	21.00	16.29	16.26	28.20	26.33	15.00	29.25	10.30	11.00	12.00	15.33		13.00	15.00	19.77	16.29	10.50	10.80	10.00	
	Honiarua					8.00	6.80	7.44	11.55	6.00	98.33		52.67	8.33	32.00	91.00		73.50	7.00	112.54	32.28	22.25	2.00	2.00	
	Los Angeles	19.24	5.00	7.00	9.08	10.56	6.52	14.12	28.25	48.61	7.00	10.29	9.36	17.20	15.86	22.00	25.33	19.95	11.04	18.67	28.14	19.14	34.07	8.82	
	Mexico	28.71	15.64	24.77	11.50	14.00		18.63	19.43	36.17	27.20	33.25	12.83	19.78	12.71	11.54	26.50	34.33	19.14	16.06	24.64	19.50	13.40	13.57	
	Niue																								
	Noumea	17.00	10.14	34.25		16.50	6.69	14.33	8.60	9.64	26.40	10.50		12.75	4.00	11.69	16.25	15.00	11.57	21.20	13.33	9.33	7.20	9.50	
	Nuku'alofa	14.78	38.00	17.40	36.17	49.90	32.06	5.91	20.20	32.59	15.45	13.67	11.80	13.72	23.88	22.67	9.63	10.60	20.14	13.37	18.12	24.64	32.56	40.20	
	Ottawa	17.91	17.83	16.63	16.33	20.89	84.44	17.30	17.72	18.00	39.43	16.64	14.29	27.71											

Average processing times in days by NZIS branch for Student Applications

Note (i) "0" indicates same day service.
 Note (ii) Blanks indicate no applications for the period of time.
 Data for period July 01, 2008 to January 31, 2012

		Month Decided																			Total		
		2010-06	2010-07	2010-08	2010-09	2010-10	2010-11	2010-12	2011-01	2011-02	2011-03	2011-04	2011-05	2011-06	2011-07	2011-08	2011-09	2011-10	2011-11	2011-12		2012-01	
		Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date		Days taken from AMS Date	Days taken from AMS Date
Branch Market	Branch Decided																						
Border	Border - Visa Waiver	0.00																			0.00		
	Border Operations																				2.00	7.63	
	Compliance Operations		36.00								62.00		299.00								7.00	939.00	
	Fraud Branch																					2150.00	
	Hamilton Airport																					15.50	
Central	Hamilton	24.87	57.36	31.93	28.52	30.55	29.23	28.71	31.70	27.36	27.09	36.47	39.85	38.49	31.76	29.43	33.16	18.80	23.44	34.78	31.35	26.06	
	Palmerston North	25.77				48.00																28.07	
	Palmerston North Student Branch	46.04	30.42	23.58	29.67	40.29	45.72	33.22	28.62	15.94	9.78	22.90	34.23	29.86	14.59	29.96	35.45	31.88	24.31	20.86	15.51	23.99	
	Palmerston Nth India Unit	193.00	67.33																			18.66	
	iBranch	68.50	40.58	78.97	103.53	43.86		27.14	13.71	13.75	13.67	1.00	7.14	8.00	8.18	102.75	32.00	25.00	41.38	9.00	28.50	42.18	
Europe/Africa/Middle East	Ankara	31.60	28.67	27.50	26.69	18.85	18.85	33.25	32.91	47.00	41.00	26.75	40.00	46.60	22.29	28.00	24.50	25.57	17.00	25.67	31.71	18.00	29.02
	Berlin	14.88	13.82	11.10	16.11	21.86	15.01	19.17	28.53	21.36	20.65	9.67	15.24	12.74	14.76	13.92	12.41	21.18	14.67	15.28	23.43	15.36	
	Brussels	11.67	19.14	15.00	58.00		20.67	28.00	19.20	23.25		117.00	955.00	7.50	4.27	7.50	11.50	16.50	11.75	11.20	23.29	25.74	
	Cairo (MFAT)														37.67	37.00			88.50	109.50		64.78	
	Dubai	15.65	14.67	22.81	25.22	18.62	19.54	16.75	29.50	29.80	39.85	37.67	20.08	21.25	16.06	12.86	15.32	11.79	13.25	8.13	7.10	23.64	
	Dubai (Buddy Post)																						35.79
	Geneva	10.27	24.27	10.96	53.76	13.67	29.40	21.60	27.88	19.75	34.00	31.75	15.17	16.59	13.94	12.90	12.06	13.15	17.75	17.85	17.43	16.68	
	London	9.81	9.90	25.25	8.22	13.23	12.02	8.93	14.72	15.40	10.19	7.23	14.70	12.08	7.55	8.74	6.60	8.25	7.93	10.64	8.95	13.77	
	Madrid																						19.33
	Moscow	12.89	9.27	15.31	21.81	29.45	25.46	26.22	26.45	32.82	37.12	20.94	18.37	11.98	20.77	17.06	19.02	21.97	21.63	23.77	36.19	18.40	
	Paris	14.63	9.98	13.85	9.00	7.36	6.36	18.13	13.79	16.89	23.71	14.88	27.05	6.35	12.54	8.21	5.74	54.09	35.64	11.40	10.82	12.18	
	Pretoria					17.07	24.50	30.06	35.44	30.51	39.75	18.86	35.93	23.29	19.73	18.45	20.96	23.67	18.24	18.91	14.78	23.51	
	Pretoria (Buddy Branch)	30.77	34.31	76.63	38.09	48.09	105.00	105.67	267.00		282.00												62.28
	Rome	20.41	24.21	18.88		17.50	23.33	41.86	17.62	37.60	31.25	10.09	25.78	14.85	7.73	16.00	21.67	14.60	14.80	14.44	20.79	18.21	
	Tehran			0.00																			64.78
	The Hague	19.33	24.07	20.38	37.44	23.27	20.15	21.18	25.28	27.80	29.62	9.00	11.17	14.03	13.93	31.07	25.04	38.06	22.61	23.72	26.11	20.61	
	Warsaw	16.50	25.00				9.00																17.73
Inactive	Quota																					2278.00	
	San Jose - British																					28.00	
North Asia	Beijing	37.62	34.33	34.74	37.62	41.92	41.05	36.49	38.38	42.05	34.38	32.85	33.30	24.63	20.42	21.62	24.80	24.69	24.82	19.48	12.29	33.65	
	Hong Kong	13.78	18.45	12.95	16.97	18.07	10.97	11.16	10.41	13.42	17.50	16.92	13.60	11.67	12.85	13.09	12.11	10.47	11.48	8.26	10.33	14.44	
	Manila	21.70	22.32	23.04	33.51	39.31	39.69	36.93	35.56	34.20	33.85	30.15	23.53	13.72	15.05	15.75	19.26	20.31	21.53	18.14	15.89	20.16	
	Seoul	11.65	15.43	12.88	13.96	28.52	13.10	13.94	25.74	30.10	23.08	18.96	18.09	11.86	15.95	23.24	20.78	13.66	16.02	12.88	21.32	15.74	
	Shanghai	23.55	31.29	28.07	29.91	25.65	23.03	20.85	29.35	25.20	23.24	18.34	23.08	12.17	12.10	15.90	14.54	17.36	16.93	14.12	21.12	24.43	
	Taipei	3.59	4.49	7.29	6.23	3.73	22.54	2.43	6.18	7.75	4.59	38.41	3.46	4.50	2.11	9.21	3.22	2.14	3.40	0.27	16.13	5.09	
	Tokyo	14.29	15.10	14.62	13.42	11.81	19.18	22.49	19.64	19.25	18.39	15.79	13.31	14.25	10.93	7.93	10.17	3.64	5.25	15.92	17.94	13.54	
	Northern	Auckland Central	28.09	38.04	47.84	57.30	51.62	45.49	54.08	76.53	55.94	56.53	42.67	55.94	37.47	14.64	26.03	17.60	25.16	14.85	16.21	17.54	37.17
Henderson		23.00	44.69	26.91	27.97	23.24	27.59	30.49	43.48	42.17	45.91	41.12	33.57	36.01	30.55	36.76	22.06	18.21	21.17	23.36	17.36	26.00	
Manukau Branch		25.05	29.37	28.27	42.48	35.68	24.92	35.37	42.55	47.13	32.71	27.46	36.30	33.86	23.06	17.90	13.34	15.23	12.09	8.36	10.43	25.76	
Northern Region Documentation Branch		8.96	9.09	9.12	7.64	10.91	10.83	9.13	16.46	13.78	12.62	9.36	11.96	15.27	7.83	5.85	3.98	4.18	4.26	4.49	7.80	9.30	
Other	Hard Copy Destroyed															358.00						358.00	
	Ministry of Foreign Affairs Protocol																				23.41	23.41	
	National Office																					2.50	
	Online Auckland												1322.00									776.00	
	Online Christchurch																				57.00	57.00	
	Review Branch																					539.00	
	Service Delivery - NATO										12.33											12.33	
	Service Design - NATO										4.00											4.00	
	Apia	4.25	22.20	26.87	36.23	28.07	36.00	13.15	7.24	8.86	16.61	12.50	32.33	5.67	21.00	7.86	4.10	7.22	3.75	4.75	3.31	15.42	
	Auckland Pacific Branch	7.00	4.50		23.50		24.20	5.50		19.14	11.63	12.00	9.67									13.74	
Pacific/America	Brasilia (MEAT)	18.59	17.62	19.27	18.68	17.78	14.83	17.25	28.46	26.16	32.26	14.35	12.84	11.88	9.05	21.52	19.15	20.00	27.22	16.25	20.52	25.04	
	Buenos Aires	16.50	9.75	106.00	18.00	34.00	15.14	14.67	19.88	18.10	101.33	8.29	41.83	13.80	46.67	11.67	16.20	8.00	16.00	32.67	25.11	22.81	
	Honolulu	5.00	58.67	6.00	147.50	39.00			16.91	15.20	14.93	55.50	8.00	22.00	54.50	27.00			12.00	13.60	34.10	30.33	
	Los Angeles	14.92	26.96	30.77	37.27	22.00	32.71	14.27	25.73	24.15	35.00	4.80	12.51	13.02	18.47	36.94	23.00	18.00	21.60	21.23	20.83	18.18	
	Mexico	17.04	22.00	40.69	28.75	19.80	25.67	32.91	24.17	33.57	26.00	30.00	24.90	23.63	21.17	27.50	24.00	37.22	25.00	80.33		23.14	
	Niue																					16.00	
	Noumea	8.63	64.83	9.00	21.06	14.00	3.00	20.88	19.53	21.00	29.11	16.50	13.00	7.00	7.50	6.67	8.18	16.33	18.67	20.00	24.88	16.83	
	Nuku'alofa	21.60	28.00		38.11	12.00	34.40	22.86	31.08	15.77	59.00	15.00	55.10	23.83	10.42	17.00	53.00	20.50	6.25	21.67	14.77	21.80	
	Ottawa	14.56	24.27	46.00	12.92	25.44	17.53	13.81	25.55	39.82	41.80	36.00	28.00	15.09	17.61	29.67	129.33	43.67	18.00	20.24	24.35	27.15	
	Port Moresby	16.14	48.56	5.88			107.00	11.50	23.58	12.08	11.34	26.50	6.25	6.00	5.25	1.00	6.75	120.50	14.50	8.57	17.56	19.73	
	Port Vila	38.00	28.67		47.00				24.47	11.52	4.50	32.00			135.00	7.00	1.00	9.00	28.00		22.00	32.19	31.03
	Rarotonga		9.00		80.00																	22.00	22.56
	Santiago	28.71	32.35	43.70	40.85	35.22	44.24	42.18	43.99	104.26	43.44	39.00	69.47	60.33	53.04	50.15	51.52	39.09	40.40	33.94	59.04	38.62	
	Sao Paulo																						24.06
	Suva	26.57	35.28	28.74	19.31	38.40</																	

Average processing times in days by NZIS branch for Visitor's Applications

Note (i) "0" indicates same day service.
 Note (ii) Blanks indicate no applications for the period of time.
 Data for period July 01, 2008 to January 31, 2012

		Month Decided																							
		2008-07	2008-08	2008-09	2008-10	2008-11	2008-12	2009-01	2009-02	2009-03	2009-04	2009-05	2009-06	2009-07	2009-08	2009-09	2009-10	2009-11	2009-12	2010-01	2010-02	2010-03	2010-04	2010-05	
		Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided	Days taken from AMS Date Decided
		Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	
Branch Market	Branch Decided																								
Border	Border - Visa Waiver	0.00	0.00	0.00		0.00							0.00			0.00	0.00	0.00			0.17	0.00	0.50	0.00	
	Border Operations											0.00				0.00	0.00			0.00		0.00	0.00	1.00	
	Christchurch Airport																								
	Compliance Operations								41.00	47.00						34.00			71.00			14.00	312.00	658.88	
	Fraud Branch																						1536.00		
Central	Hamilton Airport																								
	Hamilton	17.52	15.58	15.00	25.84	32.32	19.25	18.35	14.99	18.83	21.20	21.73	21.56	20.67	26.23	19.99	23.17	22.42	25.09	21.65	26.00	23.05	23.35	21.30	
	National Contact Centre																								
	Palmerston North	13.23	5.81	10.32	12.06	17.69	9.01	13.17	10.07	17.98	22.52	24.24	23.34	26.15	22.56	16.94	18.24	19.59	23.42	33.09	24.64	18.87	26.83	31.02	
	Palmerston North Student Branch	26.92	32.42	31.75	31.95	26.32	22.60	27.84	13.71	21.08	37.21	50.75	43.37	32.64	62.61	59.66	54.56	35.63	25.62	35.72	24.05	27.57	48.84	51.29	
Europe/Africa/Middle East	Palmerston Nth India Unit																			10.75					
	iBranch	39.67	0.00	1.33	19.83	3.00	0.50	5.00	1.90	1.00	21.75	11.20	7.55	25.24	56.00	64.33	3.20	10.17	20.40		42.43	45.27	57.88	34.53	
	Ankara	13.38	8.52	8.70	9.03	8.93	14.40	14.28	12.03	11.63	16.67	9.65	11.70	21.21	14.15	11.07	11.02	11.92	17.71	13.05	21.29	10.73	14.24	23.95	
	Berlin	28.12	14.73	16.39	14.19	19.61	17.95	29.36	28.17	15.53	16.26	34.45	26.06	25.06	16.48	12.97	14.56	16.74	19.04	25.00	26.65	16.88	17.82	29.40	
	Brussels	12.29	11.50	9.86	12.33	16.20	18.00	25.29	8.60	13.33	12.00	16.00	12.00	18.40	11.40	15.75	16.36	7.00	18.11		25.50	21.00	18.50	9.80	
	Cairo (MEAT)		19.00																						
	Dubai	20.85	20.02	18.87	20.73	20.95	28.48	25.48	26.46	26.18	19.13	35.93	22.97	26.33	46.70	38.96	38.24	35.07	39.65	38.63	36.74	31.97	21.39	18.90	
	Dubai (Buddy Post)	11.00			73.00	46.44	125.00	54.75	28.00			100.00		26.91	21.50	92.50	0.00	52.00	35.38	46.00	41.67				
	Geneva	11.89	7.71	9.56	13.43	14.02	13.44	17.17	11.03	6.56	9.18	10.44	7.02	8.01	6.36	8.13	8.04	8.82	8.46	16.62	14.72	7.69	6.76	8.48	
	Karachi																			7.00					
	London	14.97	17.39	21.89	14.41	22.00	13.46	18.51	19.35	20.38	25.82	27.05	13.92	20.24	21.70	21.42	18.25	19.02	26.74	29.35	16.98	24.82	22.23	20.24	
	Madrid	22.63	18.29	34.63	81.83	47.00	27.08	19.06	14.69	18.13	102.00	39.50	20.38	19.06	10.45	18.10	21.29	14.55	41.63	19.67	27.77	27.08	24.50	15.89	
	Moscow	4.65	5.18	3.70	5.26	4.70	5.97	7.07	4.66	7.74	4.71	4.74	5.54	4.90	4.22	3.74	4.17	3.78	6.25	7.26	6.56	7.07	4.20	6.65	
	Paris	18.73	17.29	21.14	28.76	34.88	19.55	37.08	20.55	15.17	15.00	11.00	19.08	17.80	12.18	32.58	16.00	10.37	17.25	8.00	15.33	9.29	8.80	12.63	
	Pretoria																								
	Pretoria (Buddy Branch)	50.43	40.51	56.81	36.74	47.74	52.87	51.40	84.13	58.30	48.90	56.07	70.65	44.78	58.44	74.70	34.59	40.89	40.77	27.97	46.27	44.51	28.15	33.89	
	Rome	34.00	24.22	27.57	26.91	34.80	39.13	50.00	48.33	47.50	16.17	30.75	42.50	49.07	36.80	31.29	33.00	41.56	92.56	2.00	188.00	20.00	62.40	29.75	
	Tehran	55.00	22.38	74.36	19.80		23.83	118.67	42.70	28.09	16.60	23.57	41.33	84.86	32.17	17.38	18.69	43.50	23.17		83.00	93.76			
	The Hague	11.54	26.59	13.84	13.92	21.11	18.41		14.85	7.83	21.81	13.84	19.93	18.55	16.89	10.63	19.76	15.00	21.03	21.92	26.15	15.19	11.50	17.70	
	Warsaw	31.50		6.67		29.00	12.50	15.00	10.00	3.33			64.00	20.00		9.00		20.00	9.33	13.00	7.50	6.00	1.00		
Inactive	Auckland Airport													398.00	0.00	0.00		0.00							
	Bogota - British	51.50																							
	Dakar - British	8.00																							
	La Paz - British	15.00	43.00																						
	Lima - British	13.00																							
	Panama City - British	43.00	3.50	99.00			47.00																		
	Quito - British	11.00																							
	Quota																					2285.00			
	San Jose - British	13.33		92.00																					
	Warsaw - British			9.00																					
North Asia	Beijing	4.32	4.63	3.80	3.92	3.48	4.21	3.35	3.48	3.46	4.58	5.56	7.49	6.57	6.19	4.78	4.45	4.26	5.31	4.16	4.41	3.93	4.23	5.35	
	Hong Kong	5.17	4.70	3.98	3.08	3.56	4.93	3.22	5.13	3.55	4.07	5.28	7.14	7.47	6.75	4.69	5.48	4.39	5.34	5.11	4.05	3.89	5.35	4.60	
	Manila	14.31	21.38	109.71	12.19	9.43	9.27	12.92	9.72	7.00	9.92	10.10	9.06	12.06	12.30	11.84	11.37	12.04	13.76	17.45	13.02	13.17	17.64	18.93	
	Seoul	46.85	39.64	22.93	7.50	21.86	13.31	17.76	31.65	38.44	23.30	35.91	7.64	31.00	24.35	21.96	17.00	17.00	10.69	22.35	49.05	8.40	18.45	32.33	
	Shanghai	2.06	2.72	4.29	4.67	4.55	6.72	4.01	4.42	3.26	3.32	4.82	6.88	6.88	3.91	4.59	6.46	4.83	5.92	4.69	2.97	4.97	3.82	4.42	
	Taipei	1.42	1.56	1.86	1.51	1.39	1.33	1.33	1.30	1.43	1.37	1.73	1.74	1.64	1.61	1.36	1.56	1.60	5.60	6.18	3.50	2.67	5.67	32.60	
	Tokyo	7.04	8.39	12.40	11.09	12.58	17.13	15.12	17.70	14.14	6.60	12.67	8.95	11.07	12.58	11.68	9.38	9.36	13.20	16.82	19.18	15.98	29.17	12.95	
	Northern	Auckland Central	11.09	22.72	20.59	24.13	25.01	25.35	27.40	32.61	24.61	36.31	24.04	26.99	30.84	26.99	25.26	28.12	20.93	23.02	37.12	34.22	33.65	31.93	29.92
		Henderson	26.16	23.69	21.33	22.12	18.85	22.36	25.67	23.27	27.56	24.94	21.38	26.58	23.47	25.41	26.41	24.31	24.46	31.71	36.23	31.56	33.81	32.45	
Manukau Branch		11.67	12.65	9.52	10.35	11.93	10.64	10.48	10.80	13.42	16.64	14.98	13.53	13.17	13.80	17.24	16.76	11.64	13.81	16.20	17.74	18.45	20.39	14.53	
Northern Region Documentation Branch		8.40	11.94	6.37	5.27	7.93	8.45	7.26	6.56	8.41	11.42	7.14	5.75	5.03	7.32	6.79	10.58	8.67	11.27	9.88	9.16	11.04	14.12	10.74	
Other	Hard Copy Destroyed																								
	MEAT - Others (band C)			20.00																					
	Ministry of Foreign Affairs Protocol																								
	National Office																								
	ONLINE						117.00																		
	Online Auckland					220.00		209.00																	
	Online Christchurch																								
	Review Branch																								
	Service Delivery - NATO																								
	Service Design - NATO																								
Pacific/America	Apia	7.58	8.65	9.36	7.75	10.29	11.66	8.23	8.07	5.65	6.09	4.49	5.44	7.36	6.57	6.03	4.10	7.35	9.54	6.03	5.74	4.32	6.72	4.85	
	Auckland Pacific Branch	51.50	67.08	27.92	33.80	57.27	36.43	8.00	18.56	8.53		6.18	7.00	8.00	4.57	11.79	14.64	52.							

Average processing times in days by NZIS branch for Visitor's Applications

Note (i) "0" indicates same day service.
 Note (ii) Blanks indicate no applications for the period of time.
 Data for period July 01, 2008 to January 31, 2012

		Month Decided																			Total		
		2010-06	2010-07	2010-08	2010-09	2010-10	2010-11	2010-12	2011-01	2011-02	2011-03	2011-04	2011-05	2011-06	2011-07	2011-08	2011-09	2011-10	2011-11	2011-12		2012-01	
		Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date		Days taken from AMS Date	Days taken from AMS Date
	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided	Tendered to AMS Date Decided		
	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	Average	
Branch Market	Branch Decided																						
Border	Border - Visa Waiver	0.00		0.00	0.00	1.00	1.00		1.67	33.00	0.00	0.00	35.00	0.00	0.00	1.11	0.00	0.20	3.50	2.00	15.25	1.72	
	Border Operations	0.00	2.00				0.00	0.00		0.00	0.00					0.00	0.00	5.50	0.75	0.00	0.60		
	Christchurch Airport	0.00																				0.00	
	Compliance Operations		46.00	92.00									118.00			8.00	14.50	42.00			10.00	262.88	
	Fraud Branch																					1536.00	
Central	Hamilton Airport						6.00			14.00												10.00	
	Hamilton	24.42	21.61	25.98	23.21	18.82	19.54	16.74	28.69	24.84	28.49	29.38	31.29	25.65	24.53	27.96	22.74	19.19	23.35	19.73	16.55	22.38	
	National Contact Centre									93.00												93.00	
	Palmerston North	40.33	3.00			44.00																19.05	
	Palmerston North Student Branch	60.73	60.14	37.36	48.09	45.01	46.46	30.43	37.33	46.25	33.20	34.33	43.29	47.19	52.72	40.91	39.13	27.46	21.21	18.31	22.94	38.06	
Europe/Africa/Middle East	Palmerston Nth India Unit																					10.75	
	iBranch	22.00	43.93	20.43	38.17	3.00	26.88	45.00	25.00	91.75	20.20	42.00	5.00	13.40	10.08	10.40	25.60	58.50	50.42	14.00	53.50	27.50	
	Ankara	50.87	25.10	10.00	22.21	10.32	14.89	11.36	17.35	15.96	17.39	17.67	8.46	31.86	14.34	7.56	10.08	8.91	10.08	11.21	12.04	15.28	
	Berlin	16.16	24.14	18.82	12.36	18.41	20.53	20.65	34.24	19.39	27.56	17.86	13.63	33.66	17.02	8.73	21.81	20.05	23.19	20.90	27.58	19.52	
	Brussels	7.00	10.29	11.55	16.00	23.40	12.11	17.75	22.80	22.60	10.00	5.33	8.00	14.00	14.18	20.73	6.17	7.56	10.56	15.86	10.29	14.21	
	Cairo (MFAT)								0.50			7.33	50.33	39.92	31.83	39.37	31.23	42.32	54.00	36.20	62.75	42.20	
	Dubai	16.55	23.21	22.92	40.85	26.44	26.10	31.21	39.28	32.61	30.01	35.48	18.62	13.51	10.85	9.00	10.76	10.69	11.48	9.27	7.67	24.57	
	Dubai (Buddy Post)																						44.61
	Geneva	10.97	12.72	10.03	10.23	13.03	26.67	16.85	18.29	15.43	24.35	10.00	6.63	8.33	8.20	8.30	10.85	10.45	12.55	13.25	12.98	11.10	
	Karachi																						7.00
	London	25.84	18.01	16.05	17.74	16.76	16.11	18.79	40.02	13.07	13.03	11.63	18.42	19.75	14.96	14.03	16.50	10.97	12.75	11.89	12.79	18.54	
	Madrid																						27.28
	Moscow	5.84	4.48	10.06	3.85	4.96	7.65	8.35	10.07	9.03	10.03	8.13	7.49	9.71	7.34	6.18	7.10	8.88	11.08	12.38	12.99	7.06	
	Paris	11.00	9.85	9.00	11.35	9.36	14.80	10.53	27.13	18.22	29.64	118.91	14.25	15.24	14.41	11.81	9.29	11.70	16.45	11.92	12.50	18.50	
	Pretoria				1.41	12.89	22.16	14.91	25.55	16.16	25.31	21.90	18.11	15.60	8.27	10.01	13.95	15.52	9.97	15.65	13.82	14.97	
	Pretoria (Buddy Branch)	31.37	25.33	35.53	35.41	46.34	82.91	166.25	137.00	240.50	298.00	445.00	377.00									48.09	
	Rome	40.20	23.79	22.10	32.62	10.20	14.40	27.00	42.50	39.25	28.82	18.25	33.54	24.58	11.44	34.78	22.53	25.36	68.14	20.33	21.30	35.76	
	Tehran	15.38	20.86	9.50	10.25																		41.28
	The Hague	41.13	37.71	20.91	23.73	19.28	21.33	23.41	58.09	25.00	18.90	40.35	30.66	14.83	28.26	27.68	24.72	37.24	28.98	27.22	37.18	22.00	
	Warsaw		11.00		42.67	15.00																	16.42
Inactive	Auckland Airport																					132.67	
	Bogota - British																					51.50	
	Dakar - British																					8.00	
	La Paz - British																					20.60	
	Lima - British																					13.00	
	Panama City - British																					39.20	
	Quito - British																					11.00	
	Quota																					2285.00	
	San Jose - British																						83.57
	Warsaw - British																						9.00
North Asia	Beijing	5.11	4.68	5.46	5.68	5.23	4.80	5.63	3.93	7.35	3.98	3.75	4.07	4.82	4.87	3.70	3.90	3.76	2.55	2.33	2.11	4.14	
	Hong Kong	6.50	6.59	5.82	5.34	6.53	4.86	7.84	3.47	6.52	4.02	6.20	5.94	7.92	6.13	5.75	5.86	5.45	5.23	6.02	4.22	5.05	
	Manila	19.83	19.27	16.63	144.38	13.93	12.49	153.79	17.75	13.93	12.81	15.94	13.34	10.56	10.61	9.29	9.25	9.06	8.78	9.56	7.77	21.66	
	Seoul	34.73	19.33	34.55	18.64	49.90	40.12	19.45	21.37	28.95	55.32	13.50	51.00	15.85	13.90	10.92	49.69	31.43	18.31	20.00	24.18	25.86	
	Shanghai	3.85	5.50	4.78	4.60	4.95	3.58	5.26	3.43	6.01	4.28	2.86	3.84	2.91	2.27	2.04	3.55	3.29	3.13	3.62	3.68	4.04	
	Taipei	5.00	9.00	13.71	11.00	10.67	56.44	25.60	14.74	34.40	14.80	26.67	5.50	11.43	2.00	6.50	23.63	3.00	5.69	4.00	19.92	1.62	
	Tokyo	13.14	17.15	14.62	14.88	17.90	20.53	25.73	23.49	21.29	20.67	21.42	23.55	21.52	17.04	19.07	11.29	16.78	15.32	14.23	24.29	15.95	
	Northern	Auckland Central	27.54	41.89	45.18	43.60	49.40	47.03	41.98	55.74	52.31	58.63	47.57	48.78	32.79	16.61	13.48	13.87	19.75	17.11	18.27	15.37	33.77
Henderson		37.76	34.50	38.59	41.43	40.51	50.62	39.38	40.09	35.26	30.64	27.28	32.97	26.17	29.77	26.18	20.47	16.45	15.98	10.57	13.26	28.68	
Manukau Branch		16.88	19.74	19.14	21.83	22.13	21.39	20.38	24.08	20.01	18.06	15.45	17.56	16.24	12.15	10.00	10.32	9.85	8.05	8.12	11.28	14.51	
Northern Region Documentation Branch		7.43	8.45	7.38	8.17	7.19	7.66	5.46	16.56	10.62	10.79	8.95	10.39	7.07	6.64	5.40	2.85	3.83	3.53	3.51	7.05	8.36	
Other	Hard Copy Destroyed																21.00					21.00	
	MFAT - Others (band C)																					20.00	
	Ministry of Foreign Affairs Protocol															315.00						14.50	
	National Office									0.00	0.00			0.00	0.00	0.00		0.00	0.00			0.00	
	ONLINE																					117.00	
	Online Auckland					83.00																170.67	
	Online Christchurch										295.00											295.00	
	Review Branch																		48.00			48.00	
	Service Delivery - NATO										5.60				0.00		0.00					4.67	
	Service Design - NATO										2.40	7.80	0.00			0.00	126.00					13.62	
Pacife/America	Apia	4.34	4.49	4.90	6.37	5.66	8.54	11.89	7.39	5.91	6.71	5.46	5.30	4.19	3.53	4.13	3.80	5.00	8.62	9.03	3.85	7.11	
	Auckland Pacific Branch	12.67	29.86	46.00	39.00	61.00	36.65	68.33	28.00	24.09	31.73	17.00	12.64	18.20	10.00	17.80	20.40	18.50	5.00	4.00		30.25	
	Brasilia (MFAT)	18.67	20.00	21.44	62.00	29.25	33.18	22.22	60.50	26.00	64.29	32.67	38.75	67.25	50.38	33.43	16.33	21.13	14.00	17.71	34.20	36.88	
	Buenos Aires	16.40	17.14	14.40	9.28	7.00	22.25	9.06	21.50	33.70	24.00	6.83	18.50	13.33	15.67	10.04	14.07	28.75	32.69	22.33	31.11	15.93	
	Canberra	3.00	8.57	0.00	3.44	9.75	5.00	6.00	7.43	6.00		5.20	11.33	29.00	4.88	3.73	2.00	2.00	3.67	15.00			

Average processing times in days by NZIS branch for Work Applications

Note (i) "0" indicates same day service.
 Note (ii) Blanks indicate no applications for the period of time.
 Data for period July 01, 2008 to January 31, 2012

		Month Decided																							
		2008-07	2008-08	2008-09	2008-10	2008-11	2008-12	2009-01	2009-02	2009-03	2009-04	2009-05	2009-06	2009-07	2009-08	2009-09	2009-10	2009-11	2009-12	2010-01	2010-02	2010-03	2010-04	2010-05	
		Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date
Branch Market	Branch Decided																								
Border	Border - Visa Waiver	0.00															7.00	0.00					1.00	1.00	
	Border Operations															178.00						135.00			
	Compliance Operations	70.00	97.00		191.00		34.00	154.00	122.00	110.00	19.00	65.50	74.50		29.00							2502.50	152.00	165.00	
	Fraud Branch																		103.00				289.00		
	Hamilton Airport		124.00																						
Central	Hamilton	19.26	19.91	20.20	26.83	25.17	24.33	29.22	22.43	20.07	21.05	22.11	28.46	28.33	22.60	23.11	21.08	20.35	21.10	25.70	21.54	18.96	22.87	27.49	
	Palmerston North	15.49	13.44	15.59	14.00	15.53	13.08	16.56	13.32	18.33	22.84	30.97	26.89	28.52	25.71	24.69	24.14	27.94	22.46	34.97	34.59	23.07	26.39	30.67	
	Palmerston North Student Branch	27.81	27.42	38.92	24.67	25.42	25.94	27.92	29.34	45.84	40.13	42.39	39.56	34.61	67.43	45.74	63.22	49.48	39.07	41.23	35.31	43.61	42.23	57.92	
	Palmerston Nth India Unit																			12.60	23.00	30.25			
	iBranch	8.87	9.63	9.38	7.18	12.55	11.08	9.12	13.44	13.27	17.85	18.54	11.91	6.73	7.84	8.89	8.41	10.34	9.67	9.22	9.85	9.97	13.15	15.16	
Europe/Africa/Middle East	Ankara		13.00	48.00				24.00		7.00		1.00							15.00	28.00					
	Berlin	21.34	21.56	14.93	15.88	164.54	14.68	21.43	18.45	18.15	21.86	15.60	21.91	22.07	12.74	21.07	17.69	13.37	13.11	24.98	20.17	20.64	20.81	15.45	
	Brussels	26.00	16.29	8.75	18.10	27.50	17.40	38.60	17.33	12.75	16.00	8.00	22.00	29.50	19.38	21.00	19.11	26.50	12.54	25.25	36.00		51.75	24.00	
	Cairo (MFAT)																								
	Dubai	31.09	37.56	25.11	38.41	34.96	63.59	39.16	34.05	32.06	20.83	61.85	30.95	69.06	59.90	50.54	66.00	48.81	29.93	60.63	42.62	32.72	24.95	27.17	
	Dubai (Buddy Post)														52.00		3.00								
	Geneva	18.58	11.62	16.82	11.13	11.23	15.82	22.09	9.70	28.80	7.00	12.16	7.44	20.89	8.18	22.08	12.75	19.33	21.00	19.20	47.06	6.27	41.25	14.08	
	London	7.47	11.31	14.03	10.31	10.55	14.78	10.29	13.25	13.02	9.18	13.69	12.79	11.17	10.69	9.75	8.15	12.48	8.65	9.31	6.76	5.66	11.70	9.26	
	Madrid	73.17	6.72	13.00	19.30	24.73	17.57	25.40	21.21	19.89	13.33	17.00	211.00	7.00	25.00	29.78	14.50	17.38	22.00	20.00	22.09	19.11	21.83	14.78	
	Moscow	21.05	6.71	79.22	9.63	16.14	12.00	18.92	10.79	25.55	10.73	5.00	18.73	39.14	1.82	7.23	6.54	12.42	8.27	25.00	12.20	7.04	6.24	13.92	
	Paris	14.59	8.59	8.70	9.19	11.02	15.57	8.77	43.73	14.28	18.72	12.12	10.49	12.86	11.66	12.68	10.30	27.92	31.72	13.00	19.16	7.09	9.00	8.92	
	Pretoria																								
	Pretoria (Buddy Branch)	43.14	36.39	61.35	40.97	47.57	59.80	59.04	81.49	285.53	48.82	75.00	82.90	83.22	63.20	94.43	58.86	58.43	72.49	62.44	77.74	41.97	24.80	70.00	
	Rome	20.82	12.92	15.32	20.50	16.80	29.00	16.80	18.55	26.00	46.33	18.17	22.29	51.00	24.74	32.25	16.33	34.14	49.00	117.00		16.67	11.67	56.24	
	Tehran			94.00	95.00	50.00	49.00	124.00	98.33		7.00	125.00	18.00	21.67		1.00	10.50					96.67			
The Hague	16.08	10.28	24.26	17.98	25.30	16.91		7.89	16.84	7.41	11.60	14.56	9.24	16.95	13.07	11.73	15.73	16.31	26.76	33.39	17.31	13.56	10.17		
Warsaw	25.75	13.25	21.00	9.00	25.20	6.45	14.18	9.31	4.40	6.26	6.00	6.00	6.86	8.50	7.00	18.71	12.50	7.00		20.40	12.57	7.09	9.57		
Inactive	Dakar - British												16.00												
	Warsaw - British		20.00																						
North Asia	Beijing	9.83	15.43	11.70	9.07	9.01	20.49	18.81	20.58	17.81	17.88	24.38	44.15	35.10	38.96	32.35	16.31	28.72	27.39	9.46	9.65	11.33	8.77	29.07	
	Hong Kong	12.33	12.71	8.16	9.84	14.44	11.01	6.76	13.22	8.90	9.04	17.89	14.91	9.88	8.73	8.24	11.43	9.80	11.82	6.66	10.56	5.91	10.42	14.67	
	Manila	28.13	31.49	165.01	16.22	21.90	14.70	18.69	17.36	18.26	14.11	15.35	13.78	17.97	20.89	24.37	17.74	17.78	23.77	35.00	21.97	31.86	609.99	627.01	
	Seoul	15.03	10.72	7.37	3.94	15.14	19.69	18.80	31.81	27.93	9.61	12.08	17.09	24.91	25.00	24.31	25.32	10.43	8.24	17.30	22.00	9.24	13.72	11.88	
	Shanghai	3.56	5.41	14.40	5.27	7.53	20.30	5.23	19.78	14.88	13.64	13.98	20.96	23.71	12.71	8.32	31.19	17.93	14.94	17.14	4.06	24.97	4.31	12.51	
	Taipei	1.71	5.25	2.89	5.21	1.25	3.11	2.65	5.85	4.83	7.04	1.43	9.43	26.88	1.58	5.20	1.24	5.55	6.06	1.97	1.91	3.47	3.33	3.86	
	Tokyo	4.82	6.25	3.94	4.13	4.75	5.48	1.20	4.80	6.78	7.71	7.13	6.51	7.57	3.92	4.17	2.48	4.70	4.45	5.99	5.89	7.05	6.85	7.41	
	Northern	Auckland Central	28.81	29.10	33.72	32.23	30.19	32.83	42.38	40.88	33.36	34.55	36.37	33.08	37.15	32.73	35.73	38.45	29.67	30.82	45.39	39.01	35.69	35.36	30.81
		Central Verification Unit																							
		Henderson	20.89	21.44	28.29	28.61	29.56	25.43	30.50	26.87	19.38	25.28	26.49	25.12	24.41	23.53	29.49	25.86	27.25	28.67	39.29	35.08	27.43	35.41	40.74
Manukau Branch		26.22	22.30	25.12	28.55	29.48	30.63	34.77	32.90	34.87	37.00	39.36	34.40	30.54	30.50	35.09	32.42	26.16	34.15	41.52	36.50	33.01	31.26	28.37	
Northern Region Documentation Branch		9.49	7.03	5.04	5.55	7.92	6.98	6.61	6.68	8.25	9.74	6.46	5.63	5.26	5.23	8.79	9.55	8.20	15.67	10.91	8.53	10.32	12.05	8.41	
Other	Hard Copy Destroyed																								
	Ministry of Foreign Affairs Protocol																								
	National Office																								
	ONLINE													1.00											
	Online Auckland				223.50	315.00																193.00	155.00		
	Online Christchurch																								
	Review Branch																								
	Service Delivery - NATO																								
	Service Design - NATO																								0.00
	Pacific/America	Apia	34.59	25.27	33.67	8.02	23.69	24.13	74.20	44.50	36.43	16.92	35.80	36.71	24.80	18.24	32.86	18.69	5.65	19.50	31.11	13.94	16.83	36.88	8.62
Auckland Pacific Branch		33.71	23.55	9.80	14.75	30.21	15.96	12.14	19.15	7.33	19.89	7.20	5.25	39.57	6.75	17.10	10.43	21.63	22.90	26.71	16.83	25.96	32.73	70.60	
Brasilia (MFAT)					29.10	75.80	58.46	77.20	41.35	24.60	73.33	48.62	46.78	26.35	40.08	28.95	21.61	49.00	85.83	30.00	34.17	42.57	22.44	125.71	
Buenos Aires		40.48	28.54	20.00	12.21	28.46	37.15	45.00	16.82	16.40	15.31	15.00	13.56	11.92	18.25	2.08	3.98	16.30	13.83	21.25	13.91	18.10	17.07	12.13	
Canberra							0.00		6.50						2.80	14.00	6.77		11.00						
Honolulu			8.00	2.00	8.00	55.50	6.00	144.00	105.00	2.00	11.00		9.50		24.00	2.00		3.00		4.00		6.00			
Los Angeles		9.65	8.68	4.65	6.91	10.27	7.18	12.10	7.73	8.10	10.13	10.01	11.41	9.54	9.42	10.43	9.62	12.48	12.86	13.48	9.64	10.88	11.21		
Mexico		33.29	25.69		18.00	16.67	12.33	42.25	53.75	89.00	39.00	27.67		25.00	24.00	38.00	11.00	29.75	48.80	25.33	36.00	33.25	49.50	10.00	
Niue															6.00										
Noumea			41.00	41.75	6.00	17.00	48.50		4.00		19.00			29											

Average processing times in days by NZIS branch for Work Applications

Note (i) "0" indicates same day service.
 Note (ii) Blanks indicate no applications for the period of time.
 Data for period July 01, 2008 to January 31, 2012

	Branch Decided	Month Decided																			Total		
		2010-06	2010-07	2010-08	2010-09	2010-10	2010-11	2010-12	2011-01	2011-02	2011-03	2011-04	2011-05	2011-06	2011-07	2011-08	2011-09	2011-10	2011-11	2011-12		2012-01	
		Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date	Days taken from AMS Date		Days taken from AMS Date	Days taken from AMS Date
Branch Market	Branch Decided																						
Border	Border - Visa Waiver		0.00		0.00	0.00	0.00	0.00	0.17		0.00	8.40	0.00	0.00	0.00		0.00			6.00	0.61		
	Border Operations				0.00					0.00	0.00									0.00	1.00	12.82	
	Compliance Operations		142.00	56.67			106.00			118.67		52.00	62.50	25.00	49.00						24.00	343.81	
	Fraud Branch																					196.00	
	Hamilton Airport																					124.00	
Central	Hamilton	31.41	27.33	23.20	23.58	25.00	23.77	26.30	30.06	31.63	25.83	30.54	31.77	29.51	23.63	22.27	20.50	20.00	21.36	18.31	20.11	24.05	
	Palmerston North	38.11									2.00											22.68	
	Palmerston North Student Branch	43.26	39.18	40.08	41.02	48.94	50.22	37.85	43.08	50.07	47.77	37.56	37.84	37.63	37.03	34.05	42.51	34.02	25.27	22.72	21.00	39.54	
	Palmerston Nth India Unit																					20.91	
	iBranch	16.06	7.88	10.12	10.60	8.36	16.94	12.36	9.52	10.62	10.02	12.18	17.73	12.93	9.77	7.89	8.87	8.46	11.63	8.98	7.24	10.95	
Europe/Africa/Middle East	Ankara		8.00						6.00		11.00	9.00		12.00		7.00	11.00	4.00				13.89	
	Berlin	18.18	20.35	24.69	15.03	21.30	17.78	18.65	26.53	27.11	26.94	16.16	12.29	24.57	18.39	13.64	18.07	34.66	24.28	30.26	24.90	23.11	
	Brussels	23.67	33.75	8.40	17.50	64.40	19.75	32.50	26.00	31.22	18.00	4.00	27.57	40.00	28.20	11.67	6.38	11.25	9.00	12.45	21.28		
	Cairo (MFAT)												8.00	10.00						79.00	17.67	51.00	26.13
	Dubai	35.00	44.71	24.81	26.68	28.50	32.06	37.59	48.88	26.72	29.18	31.30	30.36	19.74	19.75	35.21	16.84	11.41	25.34	14.69	16.22	33.58	
	Dubai (Buddy Post)																						11.17
	Geneva	16.40	50.00	9.36	30.67	12.82	23.00	19.50	25.30	45.55	19.58	36.30	15.85	16.32	13.61	11.80	15.00	14.41	20.30	19.25	54.80	20.76	
	London	12.07	12.97	15.60	13.39	10.52	11.58	39.93	11.42	9.06	12.53	9.81	12.58	13.23	15.65	14.46	13.34	10.37	9.70	8.57	9.20	11.97	
	Madrid							246.00															25.01
	Moscow	3.26	5.56	6.37	2.03	8.76	14.92	35.67	30.00	12.62	15.64	9.55	15.46	14.38	31.86	7.02	15.44	10.04	14.29	12.91	21.63	9.65	
	Paris	10.83	16.13	13.68	12.17	18.21	13.67	13.24	21.93	19.10	14.72	11.78	11.40	13.67	16.52	12.86	11.16	20.97	18.35	14.77	12.81	15.02	
	Pretoria					14.90	20.62	22.13	28.94	30.13	18.93	21.64	31.76	24.04	19.63	17.81	29.06	28.92	13.47	28.19	21.97	23.14	
	Pretoria (Buddy Branch)	15.18	40.30	36.16	34.26	49.05	93.57	158.00		182.00	282.00	252.00										65.11	
	Rome	37.40	40.81	18.89	26.50	18.64	28.67	31.29	24.00	31.96	32.13	14.86	11.08	19.80	5.00	37.25	15.30	19.73	20.43	17.00	16.33	25.16	
	Tehran		0.00	39.75																			62.57
	The Hague	22.57	34.56	16.46	18.98	27.96	27.16	16.97	20.41	22.56	17.93	19.88	13.46	18.17	28.58	27.46	29.18	31.92	29.09	21.97	25.37	20.74	
	Warsaw	25.50	13.83	15.00	14.60	13.20	12.78	21.00															12.96
	Inactive	Dakar - British																					16.00
		Warsaw - British																					20.00
	North Asia	Beijing	20.90	16.38	25.36	27.40	33.91	27.15	48.12	11.35	23.60	44.92	19.51	32.99	35.77	32.81	22.98	38.11	22.95	17.75	20.61	9.66	24.80
Hong Kong		11.87	10.12	10.13	18.45	14.32	7.56	15.06	5.93	24.33	13.27	9.09	16.37	13.83	19.67	11.86	17.49	12.29	10.12	8.45	6.91	11.11	
Manila		35.54	36.71	37.65	38.11	22.81	35.85	22.04	39.71	33.67	27.57	31.31	23.24	22.61	24.06	22.11	17.75	14.63	14.60	15.66	15.00	44.25	
Seoul		16.33	9.22	27.00	12.14	13.86	14.82	21.15	24.44	25.35	28.08	43.11	23.00	13.18	18.45	18.77	12.94	8.43	10.21	8.45	18.12	16.16	
Shanghai		10.26	8.07	24.57	29.06	23.83	21.35	30.58	8.53	16.40	22.43	13.91	25.68	24.18	21.37	22.62	22.11	15.86	17.08	19.44	10.70	17.18	
Taipei		2.11	18.50	10.36	6.56	6.36	10.57	0.86	2.00	2.30	6.92	61.20	2.86	1.89	4.00	3.15	5.75	5.38	10.73	0.75	3.70	7.83	
Tokyo		10.64	7.60	6.21	3.73	5.39	6.51	6.06	5.25	5.81	12.58	12.74	14.30	11.06	9.58	12.09	10.26	2.32	4.29	8.26	3.74	5.92	
Northern		Auckland Central	33.97	45.39	47.00	49.59	54.28	49.01	47.46	58.82	58.05	57.29	48.73	48.80	34.66	17.36	16.57	15.17	16.48	14.42	14.70	16.25	36.51
	Central Verification Unit															85.00						85.00	
	Henderson	46.88	42.94	42.52	45.04	44.08	41.28	40.83	51.69	39.96	28.76	31.75	34.41	28.78	22.88	22.70	20.75	19.27	18.87	15.85	18.52	29.49	
	Manukau Branch	34.54	38.49	34.52	39.95	36.84	34.83	42.16	47.76	39.05	31.73	29.54	31.88	25.58	21.26	17.95	13.41	12.25	11.20	9.87	12.58	31.48	
	Northern Region Documentation Branch	7.45	8.33	7.67	6.93	7.38	6.71	9.39	15.04	10.66	9.40	9.47	10.97	7.69	7.56	5.40	3.03	4.24	4.01	3.77	8.34	7.89	
Other	Hard Copy Destroyed														176.00							176.00	
	Ministry of Foreign Affairs Protocol																					7.60	7.60
	National Office												0.00	0.00	0.00	0.00			0.00			0.00	
	ONLINE																					1.00	
	Online Auckland								74.00		0.00											148.00	
	Online Christchurch									296.00							42.00		101.00		85.00	131.00	
	Review Branch						421.00			19.00												220.00	
	Service Delivery - NATO									7.06	0.00		1.00	0.00								6.10	
	Service Design - NATO					218.00				8.60	6.00	0.00											23.25
	Pacific/America	Apia	19.06	19.38	28.00	28.53	35.52	13.53	18.16	31.76	33.05	37.32	12.20	13.57	26.82	23.90	16.79	12.78	12.33	18.76	8.66	8.85	19.55
Auckland Pacific Branch		10.43	20.25	29.14	24.11	35.00	51.85	29.05	22.25	25.03	22.36	25.94	22.30	13.45	30.33	38.22	12.83	16.00	6.00	12.50		20.98	
Brasilia (MFAT)		29.87	27.79	36.86	27.79	14.40	25.75	19.08	25.85	48.20	35.82	71.84	36.25	47.20	105.75	52.17	35.20	48.14	66.43	11.40	40.00	45.01	
Buenos Aires		22.07	24.42	22.70	16.92	20.50	14.78	13.40	33.67	20.95	47.62	10.71	12.18	13.52	13.40	14.33	15.67	16.00	19.40	19.17	32.66	20.71	
Canberra															7.00							6.21	
Honiara					37.00						17.00	28.00	3.00	70.00	15.75	9.89	4.00		0.00	24.00		20.73	
Los Angeles		14.55	23.63	18.37	14.32	16.30	14.24	18.85	20.35	24.27	19.29	13.51	20.07	13.72	19.88	12.26	12.51	10.63	27.00	20.46	16.91	13.46	
Mexico		26.00	21.50	49.40	34.67	26.00	25.83	52.50	41.00	43.83	33.25	78.00	24.71	39.80		39.71		20.00	31.00	97.00		36.90	
Niue																							6.00
Noumea		10.88	14.56	100.00	29.00	10.29	13.00	5.00		14.00		21.00	12.45	11.00	22.00		28.50	29.12	54.50	20.00	26.82	21.10	
Nuku'alofa		54.67	39.00	55.83	71.17	40.50	67.50	70.82	50.31	63.00	62.14	66.00	53.88	38.79	24.07	14.71	25.40	19.11	38.82	50.00	35.09	57.50	
Nuku'alofa Buddy Branch																							10.00
Ottawa		16.14	14.74	13.17	8.44	16.16	17.46	15.91	18.71	26.79	21.07	14.35	14.08	16.44	14.33	27.39	17.69	12.28	19.55	19.94	16.28	17.26	
Port Moresby		59.00	112.00	7.00	5.71		7.71	6.63	14.00	14.17	18.20	3.50	11.23	12.38	15.25	5.61	34.00		27.36		281.00	18.94	
Port Vila		4.00	153.00		30.00	13.00		58.00	37.00		11.67												